Q1 Please provide your name
Elaine Roberts Musser

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not Change
The current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December.

B. Eliminate the LITS Collection Program Entirely
There would be no on-street collection of yard material piles.

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly Schedule
There would be no on-street collection of yard materials piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December.

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 Weeks
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January.

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December.

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected three times a year—once in October, once in November and once in December.
G. Keep Non-Leaf Season Collection - Extend Leaf-Season Weekly Collection Schedule 4 Weeks
On-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-January.

H. Biweekly Collection Year-Round
On-street yard materials piles would be collected every-other-week all year.

I. Monthly Collection Year-Round
On-street yard materials piles would be collected once-a-month all year.

J. On Demand Pile Pick-up
There would be scheduled pile pick-ups, but all customers would be given 3 pile pick-ups per year, which they would schedule directly with DWR, as needed.

K. Neighborhood-Based Collection Schedule
Various collection schedules would be established based on each neighborhoods’ needs. Neighborhoods with large established trees would have a more frequent yard material pile collection service, while newer neighborhoods might not have pile service.

L. Opt-In Yard Material Pile Collection
The default service would be no on-street yard pile collection. Customers can request to opt-in to have weekly yard material pile service.
### Q3 In the text boxes below, please provide the rationale for each ranked alternative

<table>
<thead>
<tr>
<th>Ranked 1</th>
<th>I don’t think the LITS is used enough to warrant its expense. Therefore I would much prefer no LITS, accompanied with an on-call pick-up that has to be paid for.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ranked 2</td>
<td>This option does not specify how long the leaf drop season would be, but it is the next least expensive option.</td>
</tr>
<tr>
<td>Ranked 3</td>
<td>Biweekly I assume means every two weeks. Again, next cheapest option after 1 and 2.</td>
</tr>
<tr>
<td>Ranked 4</td>
<td>Again, it is about the cost.</td>
</tr>
<tr>
<td>Ranked 5</td>
<td>Again, it is about the cost.</td>
</tr>
<tr>
<td>Ranked 6</td>
<td>This one is probably less desirable than 5, because leaf drop is the crucial time to have LITS if at all.</td>
</tr>
<tr>
<td>Ranked 7</td>
<td>Best to leave as is rather than increase costs. However, no cost impact is accurate. This program running at deficit - so there will be rate increase even if the program stays the same.</td>
</tr>
<tr>
<td>Ranked 8</td>
<td>This will cause an increase in cost above normal - not good.</td>
</tr>
<tr>
<td>Ranked 9</td>
<td>Way too expensive.</td>
</tr>
<tr>
<td>Ranked 10</td>
<td>The last 3 options I did not select because I think they could be problematic. But I would like to see an option whereby customers ask for pickups, and have to pay the cost - in other words, fee for service pickup.</td>
</tr>
</tbody>
</table>
Q1 Please provide your name

Jacques Franco

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not Change
   The current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December.

12

B. Eliminate the LITS Collection Program Entirely
   There would be no on-street collection of yard material piles.

1

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly Schedule
   There would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December.

10

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 Weeks
   There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January.

4

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf Season
   There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December.

6

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf Season
   There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected three times a year—one in October, once in November and once in December.

5
G. Keep Non-Leaf Season Collection - Extend Leaf-Season Weekly Collection Schedule 4 Weeks
On-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-January.

H. Biweekly Collection Year-Round
On-street yard materials piles would be collected every-other-week all year.

I. Monthly Collection Year-Round
On-street yard materials piles would be collected once-a-month all year.

J. On Demand Pile Pick-up
There would be scheduled pile pick-ups, but all customers would be given 3 pile pick-ups per year, which they would schedule directly with DWR, as needed.

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Various collection schedules would be established based on each neighborhoods’ needs. Neighborhoods with large established trees would have a more frequent yard material pile collection service, while newer neighborhoods might not have pile service.

L. Opt-In Yard Material Pile Collection
The default service would be no on-street yard pile collection. Customers can request to opt-in to have weekly yard material pile service.

Q3 In the text boxes below, please provide the rationale for each ranked alternative

| Ranked 1 | Simple, fair, best Env performace, in line with CA norm, inexpensive |
| Ranked 2 | Fair, incentive to reduce greenwaste |
| Ranked 3 | Fair, incentive to reduce greenwaste |
| Ranked 4 | A possible compromise option |
| Ranked 7 | Difficult to administer & hard to keep up |
| Ranked 9 | Simple, + costly, unfair & duplicative |
Q1 Please provide your name

Olof

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not ChangeThe current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December.

3

B. Eliminate the LITS Collection Program EntirelyThere would be no on-street collection of yard material piles.

5

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly ScheduleThere would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December.

2

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 WeeksThere would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January.

4

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf SeasonThere would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December.

1

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf SeasonThere would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected three times a year—once in October, once in November and once in December.

7
G. Keep Non-Leaf Season Collection - Extend Leaf-Season Weekly Collection Schedule 4 WeeksOn-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-January.

H. Biweekly Collection Year-Round On-street yard materials piles would be collected every-other-week all year.

I. Monthly Collection Year-Round On-street yard materials piles would be collected once-a-month all year.

J. On Demand Pile Pick-up There would be scheduled pile pick-ups, but all customers would be given 3 pile pick-ups per year, which they would schedule directly with DWR, as needed.

K. Neighborhood-Based Collection Schedule Various collection schedules would be established based on each neighborhoods’ needs. Neighborhoods with large established trees would have a more frequent yard material pile collection service, while newer neighborhoods might not have pile service.

L. Opt-In Yard Material Pile Collection The default service would be no on-street yard pile collection. Customers can request to opt-in to have weekly yard material pile service.

Q3 In the text boxes below, please provide the rationale for each ranked alternative

Ranked 1 Too many alternatives - I think collection can be eliminated during non-leaf season and collections done every 2-4 weeks during the season.

Ranked 2 Not as good as above. - too many alternatives

Ranked 3 Not as good as above. - too many alternatives

Ranked 4 Not as good as above. - too many alternatives

Ranked 5 Not as good as above. - too many alternatives

Ranked 6 Not as good as above. - too many alternatives

Ranked 7 Not as good as above. - too many alternatives

Ranked 8 Not as good as above. - too many alternatives

Ranked 9 Not as good as above. - too many alternatives

Ranked 10 Not as good as above. - too many alternatives

Ranked 11 Not as good as above. - too many alternatives

Ranked 12 Not as good as above. - too many alternatives
Q1 Please provide your name

Johanes Troost

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not Change
   The current on-street yard material pile collection service would not change. On-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December.
   12

B. Eliminate the LITS Collection Program Entirely
   There would be no on-street collection of yard material piles.
   11

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly Schedule
   There would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December.
   4

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 Weeks
   There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January.
   3

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf Season
   There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December.
   2

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf Season
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   1
G. Keep Non-Leaf Season Collection - Extend Leaf-Season Weekly Collection Schedule 4 Weeks
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The default service would be no on-street yard pile collection. Customers can request to opt-in to have weekly yard material pile service.

Q3 In the text boxes below, please provide the rationale for each ranked alternative

<table>
<thead>
<tr>
<th>Ranked</th>
<th>Rationale</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Provides transition</td>
</tr>
<tr>
<td>2</td>
<td>Not a great choice, but closer to minimum claw use</td>
</tr>
<tr>
<td>3</td>
<td>Not a great choice; needs more review</td>
</tr>
<tr>
<td>4</td>
<td>Problematic, but provides transition for customers</td>
</tr>
<tr>
<td>5</td>
<td>Need more discussion</td>
</tr>
<tr>
<td>6</td>
<td>Need more discussion</td>
</tr>
<tr>
<td>7</td>
<td>Does not deal with equity issues</td>
</tr>
<tr>
<td>8</td>
<td>Not sustainable- unnecessary with organics carts</td>
</tr>
<tr>
<td>9</td>
<td>Not sustainable</td>
</tr>
<tr>
<td>10</td>
<td>Not sustainable- too costly</td>
</tr>
<tr>
<td>11</td>
<td>Bridge too far</td>
</tr>
<tr>
<td>12</td>
<td>Not sustainable</td>
</tr>
</tbody>
</table>
Q1 Please provide your name
Richard McCann

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not Change
The current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December. 11

B. Eliminate the LITS Collection Program Entirely
There would be no on-street collection of yard material piles. 10

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly Schedule
There would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December. 4

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 Weeks
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January. 3

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December. 2

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected three times a year—once in October, once in November and once in December. 5
URAC Loose In the Street Service Alternatives Ranking Survey

G. Keep Non-Leaf Season Collection - Extend Leaf-Season Weekly Collection Schedule 4 WeeksOn-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-January.

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L. Opt-In Yard Material Pile CollectionThe default service would be no on-street yard pile collection. Customers can request to opt-in to have weekly yard material pile service.

Q3 In the text boxes below, please provide the rationale for each ranked alternative

| Ranked 1 | Private pick up services are difficult to find and very expensive. |
| Ranked 2 | Eliminate program except when most needed. |
| Ranked 3 | Eliminate program except when most needed. |
| Ranked 4 | Eliminate program except when most needed. |
| Ranked 5 | Eliminate program except when most needed. |
| Ranked 6 | Most people could manage this level of service. |
| Ranked 7 | Most people could manage this level of service. |
| Ranked 8 | Too expensive, but addresses a common complaint. |
| Ranked 9 | This shouldn't be in the survey--the NRC/URAC can assess whether there are differences across neighborhoods with the other answers. |
| Ranked 10 | Cost savings, but we still need incidental pick up service. (See #1) |
| Ranked 11 | Not cost effective. |
| Ranked 12 | Easily abused by neighbors. Don't list this option. |
Q1 Please provide your name
Lorenzo Kristov

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

A. Keep the LITS Collection Program As Is - Do Not Change
The current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December. 6

B. Eliminate the LITS Collection Program Entirely
There would be no on-street collection of yard material piles. 8

C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly Schedule
There would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December. 5

D. Eliminate LITS Collection During Non-Leaf Season - Extend Leaf Season Weekly Collection Schedule 4 Weeks
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected from mid-October to mid-January. 1

E. Eliminate LITS Collection During Non-Leaf Season - Biweekly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected every-other-week from mid-October to mid-December. 3

F. Eliminate LITS Collection During Non-Leaf Season - Monthly Collection During Leaf Season
There would be no on-street collection of yard material piles from January – October. On-street yard materials piles would only be collected three times a year—once in October, once in November and once in December. 7
G. Keep Non-Leaf Season Collection - Extend Leaf-Season
Weekly Collection Schedule 4 Weeks
On-street yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-January.

H. Biweekly Collection Year-Round
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L. Opt-In Yard Material Pile Collection
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Q3 In the text boxes below, please provide the rationale for each ranked alternative

Ranked 1
D. If leaf-season is maintained it should be 3 months
J. On-demand should be offered along with D
E. Bi-weekly would be OK if leaf season is 3 months
G. Extended leaf season is good
C. Not as good as extending leaf season
A. Better than some, not as bad as others
F. Doesn't seem to meet any objectives
B. Will make too many residents unhappy
I. Doesn't deal with heavy leaf season
H. Adds unnecessary pickups in non-leaf season
K. Complicated and inefficient
L. Complicated and inefficient