

URAC Loose In the Street Service Alternatives Ranking Survey

#1

COMPLETE

Page 1

Q1 Please provide your name

Elaine Roberts Musser

Q2 Please rank each of the alternatives listed below, 1 = the most desirable alternative, 12 = the least desirable alternative

- | | |
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| A. Keep the LITS Collection Program As Is - Do Not ChangeThe current on-street yard material pile collection service would not change. Onstreet yard materials piles would be collected once-a-month from January to October, and once-a-week from mid-October to Mid-December. | 7 |
| B. Eliminate the LITS Collection Program EntirelyThere would be no on-street collection of yard material piles. | 1 |
| C. Eliminate LITS Collection During Non-Leaf Season - Maintain Current Leaf Season Weekly ScheduleThere would be no on-street collection of yard material piles from January – October. There would be weekly collection of on-street yard material piles mid-October through mid-December. | 4 |
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Q3 In the text boxes below, please provide the rationale for each ranked alternative

Ranked 1	I don't think the LITS is used enough to warrant its expense. Therefore I would much prefer no LITS, accompanied with an on-call pick-up that has to be paid for.
Ranked 2	This option does not specify how long the leaf drop season would be, but it is the next least expensive option.
Ranked 3	Biweekly I assume means every two weeks. Again, next cheapest option after 1 and 2.
Ranked 4	Again, it is about the cost.
Ranked 5	Again, it is about the cost.
Ranked 6	This one is probably less desirable than 5, because leaf drop is the crucial time to have LITS if at all.
Ranked 7	Best to leave as is rather than increase costs. However, no cost impact is accurate. This program running at deficit - so there will be rate increase even if the program stays the same.
Ranked 8	This will cause an increase in cost above normal - not good.
Ranked 9	Way too expensive.
Ranked 10	The last 3 options I did not select because I think they could be problematic. But I would like to see an option whereby customers ask for pickups, and have to pay the cost - in other words, fee for service pickup.

#2

COMPLETE

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Jacques Franco

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Q3 In the text boxes below, please provide the rationale for each ranked alternative

Ranked 1	Simple, fair, best Env performance, in line with CA norm, inexpensive
Ranked 2	Fair, incentive to reduce greenwaste
Ranked 3	Fair, incentive to reduce greenwaste
Ranked 4	A possible compromise option
Ranked 7	Difficult to administer & hard to keep up
Ranked 9	Simple, + costly, unfair & duplicative

#3

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Ranked 1	<p>Too many alternatives - i think collection can be eliminated during non-leaf season and collections done every 2-4 weeks during the season.</p>
Ranked 2	<p>Not as good as above. - too many alternatives</p>
Ranked 3	<p>Not as good as above. - too many alternatives</p>
Ranked 4	<p>Not as good as above. - too many alternatives</p>
Ranked 5	<p>Not as good as above. - too many alternatives</p>
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#4

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Johanes Troost

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Ranked 1	Provides transition
Ranked 2	Not a great choice, but closer to minimum claw use
Ranked 3	Not a great choice; needs more reivew
Ranked 4	Problematic, but provides transition for customers
Ranked 5	Need more discussion
Ranked 6	Need more discussion
Ranked 7	Does not deal with equity issues
Ranked 8	Not sustainable- unnecessary with organics carts
Ranked 9	Not sustainable
Ranked 10	Not sustainable- too costly
Ranked 11	Bridge too far
Ranked 12	Not sustainable

#5

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Richard McCann

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Q3 In the text boxes below, please provide the rationale for each ranked alternative

Ranked 1	<p>Private pick up services are difficult to find and very expensive.</p>
Ranked 2	<p>Eliminate program except when most needed.</p>
Ranked 3	<p>Eliminate program except when most needed.</p>
Ranked 4	<p>Eliminate program except when most needed.</p>
Ranked 5	<p>Eliminate program except when most needed.</p>
Ranked 6	<p>Most people could manage this level of service.</p>
Ranked 7	<p>Most people could manage this level of service.</p>
Ranked 8	<p>Too expensive, but addresses a common complaint.</p>
Ranked 9	<p>This shouldn't be in the survey--the NRC/URAC can assess whether there are differences across neighborhoods with the other answers.</p>
Ranked 10	<p>Cost savings, but we still need incidental pick up service. (See #1)</p>
Ranked 11	<p>Not cost effective.</p>
Ranked 12	<p>Easily abused by neighbors. Don't list this option.</p>

#6

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Lorenzo Kristov

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Ranked 1	D. If leaf-season is maintained it should be 3 months
Ranked 2	J. On-demand should be offered along with D
Ranked 3	E. Bi-weekly would be OK if leaf season is 3 months
Ranked 4	G. Extended leaf season is good
Ranked 5	C. Not as good as extending leaf season
Ranked 6	A. Better than some, not as bad as others
Ranked 7	F. Doesn't seem to meet any objectives
Ranked 8	B. Will make too many residents unhappy
Ranked 9	I. Doesn't deal with heavy leaf season
Ranked 10	H. Adds unnecessary pickups in non-leaf season
Ranked 11	K. Complicated and inefficient
Ranked 12	L. Complicated and inefficient