Comments received on the Organics Collection Program January 2016 – January 2018

These comments are from emails received by staff, a few comments/questions/complaints from Nextdoor and a few letters to the editor that were forwarded to staff. This does not include comments and suggestions received via phone calls, in-person feedback, all the Nextdoor comments received, or Facebook comments.

- It would be great if we could figure out a monthly street pile pickup system that is easy to use, remember, and program into a smartphone (or any calendar app). Something like the first pickup day of the month.
- It would be nice if we could expand the yard waste recycling program, get more waste off the street, by allowing multiple free yard waste carts for those that have a lot of waste and have to use the street a lot. (Depending on their storage of carts too, which for most people is not an issue.) Currently, having to rent an extra Cart monthly, when it might only be used 6 months out of the year, would limit its usefulness.
- I am supportive of the new organics program. My only concern is that for many of us, the fall is not the only time of year that there is a large volume of organic waste. In February and March, I prune all of the vines and trees in my yard, resulting in more organic waste than at any time during the fall. I would appreciate it if the program is modified to provide for further waste collections during the early spring. I understand the thought process that went into the decision to do extra pick-ups in the fall but not the spring. We will just have to get used to storing our waste on the side of our yard if we prune after the monthly pick-up. But again, overall I see this program as a positive development.
- I’d like to clarify this part as well: "Yard material piles will not be permitted on streets where they will block the bike lane." Our current Muni Code disallows green piles in any bike lane (that a pile may be "blocking" the bike lane is irrelevant and too subjective.)
- Regarding the trash bins, we do expect to pay and do not wish to opt out. However we cannot accept 10 bins simply because we do not have space? What options do we have so that unneeded/unused trash bins will not be delivered to the street with no where to be placed?
- Well, I have a rather large lot with mature landscaping. When I prune, I usually have at least 2 if not 3 maxed out piles in front. I’m also out of town a lot. So recently a neighbor and I were discussing the possibility of a few of us going together to purchase a shredder, because among us there's no way on God's green earth that we're going to be able to fit all our clippings into those 96-gallon bins! Could somebody remind me again why DWR is so drastically cutting back on the claw service?
- because they (city leaders, dwr, and greens) dont give a rats petoot about the satisfaction of their customers or our lives in general. They are chasing a green waste diversion scheme built around hopes and composting dreams and act like we all live in Condos. What am I supposed to do when the wind knocks 30 sharp deadly palm fronds out of my tree? Sit on them for a month? lovely.
- Are we required to put food waste inot bags? isn't that very wasteful?? Why is this a requirement? Can I just put the scraps inot the bin?
- To be clear I was not expressing concern about the total loss of street sweeping but rather the "loss of weekly street sweeping." and the fact that during 10 months of the year "The material will sit on the street up to 3 weeks longer than it does now." (3 weeks longer is due to monthly sweeping). There is a lot of material that drops on streets or is put on them by people who litter and that is not limited to winter months. I certainly hope that people are right that DWR will
sweep bike lanes on request and this plan can be changed. Since DWR operates under budget and contract, it remains to be seen how much this approach can be changed under our current rates. Stacy can the City comment on how much flexibility there is to increase street sweeping?

- What has this City come too? This organic program is the most insane thing the City has come up with! And I thought I’ve seen it all from the City of Davis and there stupidity in the 40 plus years I’ve lived here!!! It makes you think is it time to move to a normal City? Think of the filth, smell, and maggots populating in the organic containers!!! Go City of Davis!!! And to Residents that can no longer put out there yard clippings on the street like we have for the past 40 years weekly but once a month now!!! I can only shake my head and point a finger at the City of Davis for there stupidity!!!!!! Other normal residents in the City have all said the same thing about this change!!!! REALLY!!! Only in Davis....

- Seriously - i have to provide proof that i bury my mango peels in my garden? So can I get a full explanation - with photos - of why the City of Davis ships organic materials to another city and doesn’t till them back into the gardens and yards of Davis? Seems like not only a waste of money but a disservice to the community and certainly isn’t very progressive for supposedly progressive community like Davis.

- Have you gone nuts? Collection of organic garbage won’t work and will cause an unsightly mess. Do you want to mess with this? Who approved such a mess? Try it you will see and catch the complaints.

- A citizen called in and said that she doesn’t want the kitchen pail. She received her cart today and I told her that she can have it replaced with a smaller cart as the default size is too heavy for her to handle. She was very adamant that she did not want/need the kitchen pail to assist with carrying out food scraps.

- On a last note, we’ve been getting quite a few calls from elderly residents who are overwhelmed by the bins. I have been mentioning that they can have smaller carts and I will start suggesting they share with a neighbor if possible per your email earlier today (thank you!). Do you have any other recommendations for assisting elderly or disabled citizens in particular? I figured it wouldn’t hurt to check in with you.

- The cart and small item arrived today. I read everything thoroughly. I am an elderly woman who gardens, has two composting bins in the back yard, and makes my own compost. I doubt very much that I will ever use the Davis Cart or Bin. It is a closed system, my system mixes with air and is therefore far less problematic. I do not eat or buy greasy food to have the boxes or pizza boxes. Your system is much too complicated for me. Come get it.

- I just read the e-mail notice from the City that was sent out last week about our new organic/yard trim materials pick-up. For some reason, I thought the pick-up of yard trim materials in the bins was to begin this week so I placed our bin outside this morning but it was not picked up. When I read through this notice, I realize that the pick-up is to start next week (except that Mondays are our pick up days and next Monday is a holiday). So now I have a mostly full bin with insufficient room for more yard trimmings. This brings up a general question. What do we do if the yard bin is not large enough to hold our trimmings? I worked in our front yesterday and practically filled the entire bin. If I had picked up leaves and trimmings from the back, there would not be enough space. What does the City propose we do in this situation? FYI- I don’t always garden every week. And when I do, there is a large amount of yard trimmings, which won’t always fit into the bin provided. Perhaps the City’s answer is that once a month a pick-up of piles will occur. But this isn’t the way I garden. I cannot guarantee I’ll be available (or the plants will wait) to be pruned the exact week before the street pick up. Most likely yard waste will remain as a pile for several weeks in front of our house. Furthermore, I
have been putting my yard trimmings in a wheelbarrow and pushing the wheelbarrow out to the street where I’ve merely had to dump it into a pile. Yesterday, I found the bin heavier and not as easily moveable as a wheelbarrow. Additionally, for someone with back issues, it is not as convenient to put the trimmings in as the bin is taller requiring more strain on the back. I would love to understand the logic behind instituting this change. Also, it would have been helpful to have had a notice provided when the bins were delivered as to why this change is taking place, what problem it is trying to solve (I understand it was done in the interests of bicyclists) when the pick-ups were to begin, and what we do with excess trimmings. I understand from the e-mail notice that the City will provide this information "in a few weeks" but why not before the delivery of the bins or when they were delivered? And as for those bicyclists, I have lived in Davis for 30 years and wonder why only recently there seems to be an issue with yard piles and bicyclists.

• Thank you for your quick reply. I find I have to take a deep breath. This change is all very politically and environmentally "correct" and great in theory but the way the City has implemented it is not very practical or very user-friendly. Please know that I’m all for protecting the environment and saving water. We were the first house on our block to convert our front lawn to a drought resistant garden (and this was before the benefit of a reimbursement program--we funded the change ourselves). If you want homeowners like myself to adopt a change in behavior, a bit of practical and more convenient solutions would be helpful. For example, you’re telling me that if our yard trimmings don’t fit in a particular size bin that was determined by the City, I have to go around asking my neighbors if they have room in their bin? How practical is that on an early Sunday morning or late evening when I’m out gardening? The next solution is for us to pay for an extra bin or arrange and pay for extra pick-up (through a landscape company or tree service). So I have to spend my time calling the City or landscape companies or tree service companies for times and rates? I work full time in a job that is very taxing. I don’t have time in my day to make these kinds of phone calls. Furthermore, in the winter months, I’m not going to leave moist and rotting leaves on the ground to offer mulch and fertilizer. Those leaves will merely infest our plants as they have done in the past when I haven’t picked them up. Perhaps a service the City could provide would be to collect and disseminate contact information of willing landscape or tree service companies and their rates so each of one of us homeowners doesn’t have to go through calling them ourselves (a college intern would be a great resource to provide this info!). And what is the price of an extra bin? Could you provide that information instead of having us call? Additionally, how about providing information about the Sacramento Zoo service to homeowners in a newsletter so again, each of us doesn’t have to call? What are they willing to collect? Does the zoo pick up? Do we have to deliver? Some assistance to help us adopt this new program would be much appreciated.

• We’ve met a few times around town at various committee meetings and events, likely related to bicycling. I’m sure you and other folks at the city are getting lots of angry emails this week from indignant and outraged folks griping about the rollout of the organics program (sorry, have they not been paying attention for the last year??), and I just wanted to reach out so you get at least one email that says: I am SO EXCITED that this program is finally here. Thank you for all the work you and the whole City team has done to get us to this point. Keep up the great work, and don’t let the tide of naysayers bring you down!

• I reside on _________ and the following is just MY observation of the NEW program. I hope you folks are ready for some complaining UNHAPPY customers. Because this household like many others on this street have already been loading up the Brown top container, per the guidelines of what goes into it. BUT, wait, today a flier came and I just noticed = the first pickup of those containers is NOT until the week of 7/11. Oh my = ALL those organics sitting in the heat of a
closed container for the next 2 weeks is really going to stink and likely breed maggots. I’m gonna bet it won’t be long until you folks start getting lots of calls from people who just didn’t notice the FINE PRINT of the previous fliers about the start date. NOT gonna be a good way to start a program that for many already think it will be a pain in the butt. ?? why ?? can’t the regular garbage trucks just pick up the contents of the brown top cans when they pick up the gray top cans until the official 7/11 start date. Come on guys, it’s all garbage, regardless of what can it is in and what we have placed now in the brown top would just have gone into the gray top can.

The flippancy of my remarks apparently wasn't sufficiently obvious to some folks. I'm mostly amused by paradoxical elements of the new organics program. Paper bags, the use of which the city of Davis discouraged beginning two years ago, are now recommended for lining cart bottoms and discarding food scraps. Hoping to avoid exchanging an excessively large organics cart for a medium-sized one, I called DWR two weeks ago to make that request, but I was told that only after delivery of the standard 95-gallon cart could I ask for a smaller one. After receiving my large cart yesterday, the very courteous woman with whom I spoke told me I could have requested a smaller cart prior to delivery (contradicting what her colleague had told me in my conversation two weeks earlier). And while DWR's website says to obtain more information from Davis Public Works, the PW site points visitors to DWR. Incongruous stuff like that tickles me. Full disclosure: My wife and I are perfectly willing to do our part to participate in the organics cart program to help the city attain its diversion goal. Excuse me now while I resume memorization of the extensive list of organics cart DO's and DON'Ts (tongue was in cheek there too, friends).

Shout out to City of Davis! Called them yesterday about a swap from the 65 lb organics container left by my place, to a 35 pounder. That was yesterday afternoon. Just now at 2 pm, it arrived today! Thanks again!

...same here... seems pretty painless to exchange them. Just call Contact Davis Waste Removal (756-4646). In our place they left a 95 gallon and you can change to 65 or 35. You have one free exchange per year, additional $20

I have to say that I am not very happy with the new compost/green waste bin. I will not be putting any of my compost materials in the bin, I am not interested in layering the bin to stop
flies, etc..... Please advise as to where I can drop off the little plastic compost bin or should I just recycle it in my plastics section of by recycling bin. I would much prefer to continue to ride my bike around the piles of leaves in the street (like I have since I was a kid growing up in Davis back in the 70’s)

- This morning I offer a "thumbs up" to Davis Waste Removal. I had phoned DWR yesterday afternoon (at 756-4646) to request replacement of my 95-gallon organics cart with a 65-gallon bin. At 7:30 this morning a guy hauling a trailer load of carts of various sizes stopped by my house and made the exchange. That’s efficient.

- Received my can and the food scrap pail today. I do think this is a win-win for Davis. East Sacramento where I work are years ahead of us. The biggest information I am most excited about is that all Three cans pickup is on the same day Whoa! That excites me. In East Sacramento they get picked up on two different days of the week. Feels like musical cans ;) The one thing we are not crazy about is the recommendation of lining the cans with Newspaper or Paper bags. We do not use either. Hmmmmm.....what to do. I guess the Hefty Trash Bags we purchase to line our household trash cans with would not be a good choice. Given that thought.....what do others use to line their household cans with? Never thought this deeply about it before this recent introduction of our Organic Collection Program but my regular Davis Waste Removal trash can is filled with white trash bags. We do recycle well though. One can in the house for trash, one for recycled containers and one for paper.(no liner in containers and paper cans) All gets taken out and placed appropriately into their Waste Removal containers. But seriously what do other line their house hold garbage can with? Love the informational brochure that was also delivered. Pretty much explains all. If I could find one complaint that really mattered..... 😊 It would be that the dang map on the brochure could be much bigger to be readable. We can’t make anything out and it looks like our service day has changed. I guess that is where we follow the Jones next door and take our trash out when they do. Hopefully they can read the map.

- A few concerns about the new program: The food markets quit providing free paper bags for groceries, and people have been encouraged to "go green" and subscribe to online versions of newspapers to save our forests. That means that many if not most of Davis residents do not have "compostable" paper bags or newspapers to wrap food scraps in, so the material will stick to the side and bottom of the container, and will cause an odor problem. The fact sheet says that the greenhouse gas methane is produced when organic material is sent to landfills. (1) The Yolo County landfill traps and uses this gas as fuel. (2) Methane will still be produced by composting, just at a different location.

- I have been a fan of using silicone spray or non-stick cooking spray on the underside of my lawn mower deck to keep the grass clippings from sticking and making cleanup a breeze. On my new brown lid organics bin I decided to coat the interior with a permanent non-stick spray. I coated both the large outdoor bin and the smaller pail with the handle. So far the results are great. I have a non-stick, self cleaning, bucket that my organic waste won’t stick to. To achieve this I just used $20.00 pack of NeverWet available at most hardware stores (Davis ACE Lumber, Home Depot, etc.). One can worked for me, some people may need two packs of spray if you are not experienced with spray painting. The tomato sauce, melted ice-cream, cooking oil, and even raw egg just slide right off. If water can’t stick to the can then mold and bacteria are reduced, resulting in less odors. No residue in my organic bins, will mean less odor after every dumping. Treating the cans with never wet also allows for a quick spray rinse of the organics cans that will leave them clean with no scrubbing. See a demo at:

https://www.youtube.com/watch?v=DZrjXsSf...NewerWet is a licensed version of super
hydrophobic and lipophobic chemical that is available in versions to treat glass, fabric, and paint (and soon a food safe version to get the last of the ketchup out from the bottle will be available). For the DWR organic’s bins I used the Rust Oleum NeverWet Muli-Surface Multi-Purpose kit (works on wood, concrete, vinyl, asphalt, metal, plastic, etc.). Don’t use the fabric version on the garbage cans. NeverWet is applied as a two step spray (base and finish coat). So you will find two spray cans in each NeverWet multi-purpose kit.

http://astore.amazon.com/neve09-20/detai...

• Stacey why is the street sweeping a week and a day after the claw comes (the week is in this notice and the day if per the maps)? Generally the claw leaves a lot of residual material on the streets which the sweater picks up the next day. Now that residual material will be out there on the street for a full week subject to wind and traffic. I fear it will make our streets even messier at least for the week between. Is there any way it can be changed to be like now, the sweater comes the next business day after the claw? I understand it might impact DWR staffing, but they will have to staff for organic collection, sweeping and the claw every week during the leaf drop period. Thank you.

• I just got done speaking with Davis Waste Removal, I was informed that the follow up street sweeping after the claw smear the garden waste around the street would be done a week after the claw made it’s mess. I was also told that I could sweep up the debris myself and put it in our brown top rubbish can. That takes some real chutzpah to tell a customer to clean it up himself. I need to ask you if you aware and/or approved this schedule of street cleaning? None of my neighbors like it because all the smeared garden matter will be left to either blow around the neighborhood or collect in the gutters and under cars. I would like a response to this email and have an explanation why this is such a good idea? Not sweeping up the day after is not a good idea. The claw debris will spread by wind & traffic flow and create a mess that cause complaints and unhappy residents.

• I live in __________ and have no room to store this new container. It has been sitting on my front porch for two weeks now. It won’t fit anywhere it can be hidden except in the garage and that is full of vehicles. We have no access to our back yards as the heat pump condneser is on the side of the house and leaves about a foot or tow to get by. What are we supposed to do?

• I’m very pleased that the new organics program is now in place – I have my bin and counter can and easily found compostable bags at SaveMart! I like the video you posted on FB today and the printed and web education materials are terrific. Here is a behavior change issue that you might address in your upcoming workshops and on the web site. I am needing strategies for how to sort/collect my trash, 2 recycling and organics in 4 separate containers in the tiny kitchen in the new, small house I moved into. I expect that others have this challenge – especially folks in apartments. I remember seeing people using different strategies in NYC when I lived there. At the moment, I am still unpacking and having to walk outside whenever I have recyclables to dispose of them—and I’m not even really cooking in the kitchen yet! I’ve been looking for recycled content bins that are small enough to fit in my kitchen or dining room (yuck) and yet large enough to hold a couple of juice bottles, a wine bottle, and a few plastic cartons that my CSA has started using to deliver produce. We used to fill a small trash can every 1-2 days in our old house. I don’t want to buy yet more plastic containers. I don’t want to have to use bags in all of the bins to carry things out and the blue and white bins that we keep outside have holes in the bottom and leak if we were to be able to fit those inside and carry them out. I am one of your more motivated customers and I’m frustrated. We need some resources...maybe a list of products in various sizes and to coordinate with ACE and other stores to carry some of them. Thanks for considering this and any ideas you have from your experience and research.
• I do not agree with your use of the term "Organics" for non-"organic" wastes such as conventional produce scrapes and other items. Case in point: when I buy "Organic" soils and soil amendments they certify that they do not have non-organic items in them, yet your "term and "product" does. How is the end product used?
• An elderly gentleman called and left a message on our voicemail about 2 pm today in regards to Davis Waste Removal’s new schedule of picking up tree and debris from every Monday’s to once a month. He said someone dumped debris in front of his property at ________ and he wants to know what, if anything, the City can do about removing it and not having it remain in front his property for a few weeks before DWR can come out.
• Today it has been a week since the claw came by. When does the street sweeper come by to do the cleaning? Also, I checked with the City of Woodland they have the sweeper follow behind their claw to prevent the debris being spread around by wind & traffic. I would like to know the schedule for our street sweeping days so I can verify if it is actually done.
• We are getting really bad maggot situation here at ________ with these new organic containers (large collection). I think with no ventilation it is causing a huge pest issue!!! Any recommendations?
• Hi Stacey, This is a huge inconvenience for us because of the city pine tree in our front yard. We have already received a violation notice in the mail and today the yard police knocked on our door today telling us we are in violation of putting a pile in the street too early. Next to the pile is our 95 gallon can filled to overflowing with pine needles from the city tree. We rake a huge pile every week of pine needles and pick up at least a dozen pine cones. So for us the monthly pick up will not help. The full container and pile in the street does not even include grass clippings and other debris we may have from the backyard. I have a pile in the backyard right now that I have no where to put. What are we to do with all these pine needles??
• I seek an opinion on my accuracy in reading a City law and I am uncertain about who in the City to ask, so I am sending the document containing the description to you in the hope you can direct it to the right person. In the attached draft document, I read the City waste container street placement law as requiring a certain configuration that I describe. Is my description an accurate representation of what that law requires?
• This written complaint follows on several phone calls on 7/13/2016 to Davis Waste Removal and Davis Public Works regarding a yard material pile violation notice received that date at my home address of ___________. The yard waste in question is located between my address and my neighbor’s (______) but is not mine. For quite a while unknown persons have been adding to my weekly street pile, perhaps under the impression that one pile is better than several. That unfortunate practice seems to have continued, although since the new collection system has been in effect I have not put any of my own yard waste in the street but in the new city-furnished receptacle. I insist that the violation be rescinded and responsibility for the yard waste in question be sought elsewhere. I would welcome the opportunity to speak with a city official about this problem, assuming one is willing to return my calls. Until I receive some attention to my complaint, I plan to leave the aforementioned yard waste pile untouched in the street. Thank you for returning my email. I have also clarified the matter by phone with Michelle from the Davis Police Dept., who returned my phone calls. As my email indicated, I have no idea who in the neighborhood has been contributing to my street pile over the past several months, nor do I wish now to point the finger of suspicion at anyone. I intend to clean up the mess myself and trust that the objectionable practice will not continue now that the new system is in place. I will contact you again if there are any further developments.
• In my opinion, it is ridiculous to wait a week after picking up debris to sweep the streets. For one thing, the leaves, etc. will blow all over. Mainly, though, the street will not be clean from the 5 days prior to the claw, to 7 days after = 12 days of debris in the street...almost half the month. Please review this decision. Thank you.

• Dear Public Works, In case you are collecting opinions on the new program, I wanted you to know that I think it is a nightmare. More work, more flyers, more confusion, all to address a ....non-proble. For me, and for everyone else I’ve spoken to, the prior program of weekly pick-ups was working just fine. This program is confusing and makes what used to be a one-step process multi-step and difficult for me. To wit, trying to unload yard waste into a four-foot high can is not easy for many people (including me...I have shoulder problems) and adds another layer of difficulty on top of just dumping it in the street. The mere fact that I’ve received countless letters and explanations about what to do indicates how needlessly confusing this program is. Whose dumb idea was it? Thanks, and sorry for the diatribe—I imagine you guys don’t like it, either.

• Someone has illegally dumped tree limbs at the end of our street-__________. With no pick up for two weeks, this is an eyesore and space occupying mass.

I am writing concerning the Organics Collection Program. On the week of July 11th, my gardener filled the organics container to the brim with pine needles from my yard. The needles that did not fit into the container were blown into the flower beds. On the week of July 18th my gardener once again filled the organics container to the brim and blew the remainder of the needles into the flower bed. The needles are piling up. Because the organics cart is full of pine needles that precludes anything else being added to the cart. This program is not working for me. Once a month street pick--up doesn’t do the job.

Please re-think the Organics Collection Program.

• the annoying branches that don’t belong to anyone in the neighborhood have to stay on the street for a long week waiting for the next claw. In the meantime, city services were on the street cutting down another tree. They couldn't take those branches too?

• Just as I predicted, the organics bin is a maggot-infested, necrotic-smelling oversized mess. We gave it a try with an open mind, and we’re done with it. The large brown rolling cart is an albatross that won’t fit in my side yard, quickly became covered with maggots inside and out, and smells like a corpse in the woods on a hot day. Please send somebody from the city or DWR to come and remove it, because I won’t be using it and don’t want it on my property.

• I got your email addresses from Stacey Winton on Nextdoor to contact about the new sweeper schedule; I want to register a complaint. As a biker, the significant increase in how long glass will remain on the street is a serious issue for me. In my ideal world the sweeper would follow the recycling truck which is where the vast majority of the glass seems to come from. My short-term solution is going to be sending the city an invoice every time I have to replace a tube/tire due to glass. Not that I think they will pay, but maybe it will get their attention.

• The problem which we have is not in the drop down above. Our street is for 3 weeks not cleaned by the service of the city. There were no cars or other blocking things. This has to be reflected on the next bill and the service should clean the mess... Thanks for the fast answer and help. I appreciate the comprehensive answer. Not only that the new program is making more work for us and is not really helpful because big limbs from the city tree where breaking and we had to have for weeks on the driveway....Our street looks now dusty and dirty for a month? How is this impacting the invoice? Yes the street was not cleaned until today. I will call the provided number. Again, you only get the message it's not your work, your work was excellent. Even I see the benefit of the more organic material collection I preferred a clean street and the weekly removal, since I have not a lot kitchen stuff....
• Thank you for the reply. There are two main differences between the "organics" bin and the garbage can. First, in the garbage can the "compostable" waste is not all lumped together, it is dispersed throughout other non-compostable material, and generally desiccates easier in our dry heat. It therefore is less likely to be able to rot, attract flies, breed maggots, and produce foul odors. In the organics bin, even small amounts are all lumped together in fermentable blobs that don't desiccate--there is an accumulation of moisture that promotes decay. The second difference is that whatever fermentable organic waste we discarded previously was contained in the common plastic kitchen garbage bag, and was pretty effectively sealed off from flies; any odors were likely to be reduced as they were isolated to the garbage bag. This isn't the case with the organics bin. In addition to my complaints, I have an idea for a partial solution. In my opinion, the big missing link in this system is managing the counter-top bin. If DWR or the city would provide sealable compostable liners that fit the space-occupying bin on our kitchen counter, I'd try it again. The counter-top bin is an awkward size and shape to find a compostable liner for, and it's too small to keep inside for a full week's pickup cycle. Paper lunch bags are too small, paper grocery bags are too large. Provide us with a moisture resistant sealable compostable liner that fits the counter-top bin. That would solve a lot of the problems. I really don't want to make a career out of sorting and managing our household waste--I have a lot of other more productive things to do. I already remodeled my kitchen to fit three different waste bins in cabinets: paper, containers, and garbage. It's already a big enough pain in the backside sorting out all the wasteful packaging that everyday products arrive in. If the state, city, and county really wanted to reduce waste, effective legislation reducing redundant and wasteful packaging might be a good place to start. But it's easier to require the public to enroll in and pay for services they don't want but sound progressive. The grocery and manufacturing industries are able to lobby against regulations aimed at reducing the sources of waste, but serfs like me have no lobbying power. This results in half-assed solutions being applied to consumers at the end of the waste stream, rather than the manufacturers, producers, and retailers closer to the sources of the waste. I can opt out of the organics cart I didn't request but I still have to pay for it? Take a step back and listen to how tone deaf that really sounds. Who writes these draconian, ineffective regulations? Leave it to Davis to be just as draconian in their implementation. I see that the sickness that has taken over Planning and Building has infected other city programs.

• Hi Stacey, as I run around the City on my morning runs, I am surprised at some of the entities that already have new piles out or who violate the 5 day rule. For example, __________ had a pile out this morning and had piles out most of the month. _______ Ave is already very littered with piles. Same with __________ over in __________, in fact many people in __________ has piles out. Lastly, the __________ is routinely putting piles out, again on _______ by __________. Are there areas or organizations that are exempted from this rule? I find it hard to believe that the __________ is creating piles in off periods, but they are. Are they exempt? I don't mind the piles, but I think we should all be equal.

• Pile has been reported to management and code enforcement. It is a week old already. Illegal because there is no pickup until next month, and piles can never be in bike lane, and commercial landscapers are required to haul their waste away.

• This one on north end of _______. Pile has been reported to management and code enforcement. It is a week old already. Illegal because there is no pickup until next month, and piles can never be in bike lane, and commercial landscapers are required to haul their waste away.

• I have called the city as well as Davis Waste due to receiving these complaints. The pile of shrubs and debris is not ours nor is it from our property. I had a resident contact me a week ago saying they saw a resident from the street next to ours (_____ dr) drag the stuff in front of our Community and i tried to report it at that time but was only able to leave a message. I have landscaping weekly who are required to take all their stuff with them after they service our community we completely
understand the rules of dumping. Is there anything i can do to have it removed or do i need to have my staff try and move it?

- Perhaps I should not care about the inequity of the enforcement of the no curb piles until 5 days before the pick-up. That said, as I was driving today on _____ headed toward _____ I saw a pile put out by the City next to the _____. Kind of makes me wonder why i should follow this rule when the City itself is not following it's rule. The _____ clearly does not follow this rule as there are now piles out in front of _____ and _____ on _____ (in the bike lane at the start of the curve). Likely more but this is all I have seen. The streets are already messier than before. The cyclists did not get any benefit from the change as the piles are everywhere. Perhaps its time to conclude that the 5 day rule does not work.

- Would you please repost the weekly hours when cans may be placed on street and when they must be removed. Students in rental units and others do not seem to know this requirement. Out after 5 pm the night before and off by 8 pm on pickup day. Right?

- Is the Claw schedule the first full week of each month? If so, why does the City of Davis or the contracted landscape group or the volunteer park person put a mountain of pine needles in the street 10 days early? There continues to be several spots in West Davis who seem out of compliance. Maybe, a calendar of the dates for 2016-2017 needs to be published

- Our food scrap containers here at ________________ are hatching a giant batch of maggots. I know they can be composted too-but to stop my neighbors from repeatedly asking me, i promised to email you and ask if there is a remedy for this problem.

- Today as I rode out to inspect the reported piles, I was happy to see how many residents have understood the new program, and are placing their piles appropriately for pickup next week. Yay! Because today is *almost* no more than five days before next week's claw visit, there are no “wrong day” violations. What I did find was a significant number of grass and leaf piles that were out of compliance merely because they were so small, and could easily fit in the organics bin. These are piles that should never be on the street (and were previously in violation because of their small size). Unfortunately today's most common violation is not mentioned on the flyer that we hand out to educate. 2.01.090 (b) (4)leaves and grass clippings may not be placed in yard refuse piles in the street unless the organics refuse container is already full. Of course there is no way to ensure that the organics container is already full. But when a pile is the size of 10 or 20% of the container, there’s a reasonable assumption that the tiny pile is not just a left-over bit that didn’t fit. I’d love to have a checkbox on the flyer for: “Put your yard clippings in the bin first, and only on the street after the bin is full.” Thanks for all your work, everybody. This really is getting WAY better.

- Just to complete this “Day of Emails” before Friday’s beer o’clock rolls around… I have two questions for you: 1. Placement of refuse carts. I find that most residents are doing a reasonable job of keeping the carts tight to the curb when they are set in the street. But I find that AFTER the carts are dumped by DWR, the carts are often set down well away from the curb in the middle of the bike lane (or parking lane) where they become a hazard. This isn’t the fault of the residents, so notifying them isn’t appropriate. How do we convince DWR to take more care in placing them back where they belong? 2. What is the deal with commercial properties and their landscapers? I know we have no ordinance for this, but are we *requiring* commercial properties to haul their waste? Jennifer has told me that we are not, but for more than a year, this “requirement” seems to have been the understanding for Code Enforcement (including me). Where does that stand? I would love to have something concrete to tell the landscapers that I speak with. And of course I personally would like to see the commercial companies haul it all away. Thank you! And I hope by the time you read this, you’ve had a great weekend. :-) ...... Unfortunately, I tend to randomly notice the problem on my travels. I’ll try to pay better attention. What I have noticed in the past is that I’ll ride down a street
the evening before cart pickup, and all looks good. The next day I’ll ride the same street AFTER pickup, and the carts are often away from the curb and even lying on their sides in some cases (no wind). Sometimes when I go to roll a cart out of the bike lane, I notice that it is empty, and thus DWR has already handled it. I’ll pay more attention to see if we can nail down general areas that hare having these troubles.

- DWR performed their monthly green waste pickup Tuesday on my cul-de-sac street. By 4:00 pm today they had yet to sweep up the remaining leaves from the street. I called to complain. The woman who answered informed me that they will not clean up after green waste removal until NEXT Tuesday! THIS IS UNACCEPTABLE. I live on the north end of a north/south oriented cul-de-sac with a prevailing south wind. After garbage pickup or green waste pickup all the remains, from the entire neighborhood blow up into my front yard and are subsequently tracked into my house. I want my street swept after green waste pickup. This reduction in services is UNACCEPTABLE. Please remedy immediately. In the 30+ years I have resided in Davis, the City has never once failed to provide DWR with a sweetheart deal, while prices keep going up and service continues to decline. City of Davis performance is UNACCEPTABLE! F-grade.

- Below I have included my email string with DWR. As you will read, they have given he City the responsibility of the current schedule for street sweeping. I do not understand the logic in waiting a week after the yard waste piles are picked up to sweep the streets. It certainly can’t be a staffing issue as the man hours to do the job are the same. And they DID the job correctly for the last 15 years (that I know of). If they are truly just doing as the city requested, can the city request a schedule that will help lead to cleaner streets? I eagerly await your response.

- Greeting DWR-I am writing to inquire about the street sweeping schedule. I live at _________ and we had our monthly pick-up on Tuesday. I understand that they were swamped that day either because of the 3-day weekend, or because the company is just getting accustomed to the new schedule. On Tuesday, when they reached our house, the truck was full and the day was late. The driver was very nice and the piles were picked up super early the following day--I figured because you all wanted to keep the sweeper on schedule. But we did not get the streets swept yesterday and your driver today said it would not happen until next week. Is this going to be the normal cycle? I have been pulling our cars in the driveway to give a clear path for the sweeper since missing a session now means no sweeping for a month! I figured the schedule would be the same as the old one--yard pile pu, followed by sweeping early the next morning. It does not make sense to wait a week as all the stuff left from the piles will have blown in my and my surrounding neighbors yards at that point. Can you please let me know what is going on?

- The City Council missed the boat in a big way when deciding to wait an entire week after claw pickup to sweep. If the claw drivers are also doing the sweeping, then split the claw pickup so that half of Davis gets picked up and swept in week one, and the other half of Davis gets picked up and swept in week 2. This way, sweeping can occur on consecutive days immediately after the claw pickup as it used to be.

- The current system of waiting a week is more dangerous to bicycles, roller bladers and skate boarders than leaving a pile in the street all month because the debris can not readily be seen and is treacherous to navigate, especially if one is executing a turn. This problem should be fixed sooner, not later.

- How come our services are going away, or less and less, but our City Service bill goes up and up....(keep an eye on your bill)! Is-are the monies being re-directed to something else? It makes zero sense...... The Citizens should all question why this is, and actually get an answer? Furthermore, these new brown cans are ridiculous.... The smell of rotting food, yard debris, plus the size, and then the timing of when they get picked up....? Who made the exe. decision to go this route w/ the new
yard pick up dates, and now fewer street sweeping schedule..... WOW! I guess it's just the new Davis....

- Concerned about the delay in street sweeping and the subsequent mess in bike lanes that are causing kids to crash their bikes.
- Dear Davis City Council, The new policy for yard material piles is creating a problem for me. I hire a lawn service because I am no longer able to do the yard work myself, but under this new policy, when there is large trimming to be done, your policy would restrict his work for all his clients in south Davis to only three days a week, since our pickup is Monday and his crew does not work on weekends. That is not going to be physically possible for him, as to make a living he needs to be able to work all month long, and large trimming jobs cannot be confined to a few days. I have already received a citation for the pile that is in front of my house. (Actually, although it was put there by my lawn service, it was actually debris from my neighbor's lawn, but there were cars parked in front of her house so they put it in front of my house.) It may be a little easier when we enter leaf-fall season, but by mid-December we will have the same problem again. I urge the City Council to re-think this policy, as it is creating difficulties for Davis residents. Even if they only pick up once a month, we need to be able to put the piles out when they are cut. Thank you for your consideration of this complaint.

- Many people are not getting the message about the reduced schedule for picking up yard waste on the street (monthly except for fall leaves), and that they need to put piles out there the day before not weeks before. This makes it hard to get in and out of driveways as well as blocking bike lanes. Are you planning any additional education to help with this, or other solutions?
- we are having massive fly problems with the organic waste containers. I am using tree and shrub materials to cover it and all the other recommendations to curb pest problems. We cannot even go outside without a mass of flies bugging us. My garden is COVERED in flies on my soil. We do not want to partake in this program unless the city can come up with a better solution. My son can’t go outside to hang out in the front yard or on our small patio. We have no where else to put the bin but in our front yard. I am not being dramatic. This really needs to go or we need help.

- We still have lots of leaves on our trees here at _______. Is it possible that the date could be extended until more of our leaves fall?

- _______, I would be interested in meeting with you. I believe the changes to green waste pickup or in violation of props 218 and 26. I have a letter from the City acknowledging that they raised rates in anticipation of green waste changes. I think city customers are paying for DW's purchase of green waste carts and new trucks, instead of the franchisee paying for their own equipment. I can be reached __________. thanks !

- We would like to request that our single-family residence NOT receive an organics cart at all when they are introduced later this year. We already compost all yard and food waste on our property, and use just one 35-gallon garbage can for our family of four. Even that often goes out every other week rather than every week. We divert all compostables including food, paper towels/napkins, leaves, grass, other yard waste, etc. to one of eight composting piles and sealed composting containers on our property. Edible food scraps go to our chickens and rabbit, and eggs shells get ground and fed back to the chickens. We place only a handful of curbside piles out per year, primarily when we trim large bushes or trees. We’re happy to have this system inspected or provide picture evidence if necessary in order to refuse the cart. We truly appreciate what the city is doing to achieve its important waste diversion goal, it’s just that we know we already do this extremely well on our property and we do not want to store a cart (even a small one) we will not use.

- I received a call yesterday from _________. She received a yard pile violation notice but she explained to me that the pile is actually from three of her neighbors across the street who put their
yard waste in front of her house to protect their own parking. She said they’ve been doing it for years and that her landscaper has been using her cart for her own yard waste. She asked me to pass on the information to you. She seemed reticent to tell me which neighbors have been dumping the piles, but her number is _______ if you have any questions for her.

- There are piles of tree trimmings completely blocking the bike lane. With the curve and the beginning of the raised center divider this is a really bad place to force bikes into traffic

- Last week, _____ (a contractor) came over and trimmed my trees, with the specific intention of making sure the trimmings could be picked up by Davis Waste Removal on the appointed day. I left my house yesterday morning at 5:30 am for business in the Bay Area, and came home to find the piles still in front of my house, with an additional deposit of several plastic bags of yard waste and a violation notice from DWR that they didn't pick up the yard waste because it's not supposed to be in plastic bags. Please let me know what can be done. This is so new and I think whomever put their bags with my piles may have thought that was Thank you! I'll be waiting to hear. ........ I could call the police, but that seems extreme. I asked my immediate neighbors and my cleaning person, and no one saw anyone. I also think that maybe someone saw my big piles and didn't realize they couldn't leave their bags. I’m the neighborhood watch captain, so I’ll make contact with Kellie Vitaich, who is my contact there. Thank you, and I’ll let you know after I hear from Kellie. ........ I filed the police report. Interestingly, I came home tonight from another business trip to find the plastic bags gone and a third pile of yard waste. I assume that someone (maybe one of my neighbors or my gardener?) opened the bags and dumped them out to make a third pile. So, now there are three large piles of yard waste awaiting pick up. Will you please be able to arrange for the pick up? Thank you very much. P.S. I am sure this occurred to you that whomever left the bags may have not known the rules, and thought they were doing the right thing? It seems like DWR should have been prepared for some transition and giving people extra help - like leaving the notice but making the pick up the first time. By the way, this was the first time I had put out yard waste since the new composting system started because I don’t have a lot of yard work done.

- _______ and I have obviously become more active in chasing down piles, and more people are helping to report them now that it is an objective violation during the weeks when no piles are allowed anywhere. We are leaving information at residences and businesses whenever we find the piles, and we follow up on the reports from others. So the education part is being handled well. The issue that remains is that these piles that are put down in violation on the days immediately following pickup (this week) remain sitting there for almost a full month. The concerns with these multi-week piles include: 1. Blocking the bike lane for a month. 2. Taking up valuable street parking for a month. 3. Giving the appearance that the city doesn’t really care, or that it is OK for piles to be on the street... so others follow suit. (this is why we clean up graffiti immediately, of course). Beyond handing out flyers for education, how do we physically remove these piles that are in violation? We expend an amazing amount of effort to tow cars that shouldn’t be where they are, but we aren’t doing anything with the piles. After a notice or two is given, I would be happy to see DWR make a special pickup trip (maybe one run through the city each week?) and sending a bill for the removal to the offending party. I am open to hearing any other suggestions, of course. I fully understand that code enforcement deals with much more than green piles and vehicles. I only used vehicles as a similar “on the street and in the way" example of something we actually remove from the street when the notice is ignored for a length of time. I was not aware that follow-up violations notices are being sent when no corrective action is taken for the piles. I’m happy as long as something official beyond our placement of flyers is occurring to rid the streets of the permanent piles. Thanks for the quick response!

- A pile of yard waste is blocking the bike path. This happened last month too, and the pile remained until the now monthly yard waste pickup. I fear the same will happen this time too, i.e., the pile will
remain there until the first week in Oct. Could you please inform whoever is responsible (likely the Apts there) of the new yard waste pickup policy and ask them *not* to block the bike path, as it creates a traffic hazard.

- We went to visit friends last week and one neighbor had yard waste across their entire front of their house, _______. Our friends said they felt strange saying anything to them since it wasn’t the first time. When we were driving out of the street another neighbor had a pile on _______ were the street is narrow. Their address is _______. There pick up is not until Oct. 2? Do you notify residents of the proper times to put the yard waste out. Both piles have been there for at least a week. It is hard for neighbors to say anything. We have nice neighbors where we live but would never say anything since everyone has been notified by DWR when the program started. One other thing, hate to mention it but having the street sweepers can a full week after the pick up does not work. Our street is always a mess when the yard waste is picked up and by the time the sweeper comes the waste has blown all over the place. Our street has busy bike lanes and only being swept once a month leaves many obstacles for bikers.

- A citizen called in saying that he received a yard pile citation but the pile does not belong to him. It was dumped while he was on vacation last weekend. I’ve included his information below if you could contact him to let him know you’re aware of this. this street has about 6 or 7 piles of materials from a palm tree that’s placed in front of several different houses. I couldn’t tell which house it came from, so I tagged them all. DWR will NOT pick these up—they have huge rounds from the palm tree in them. Their pick-up day is Tuesday, so I’ll go out there again tomorrow maybe and tag the other houses again--not his this time—he got really nasty on the phone. He demanded that the police department launch a full investigation to determine who put the material out there and make them move the stuff themselves.

- It happen again, but we know why this time. The claw driver do not drive into the cud sac to check for debris piles that are at the end of the cud sac they just speed by the entrance of the cud sac if they see a debris pile at the beginning of the cud sac only then will they go into the cud sac. Yesterday the drivers missed a pile on _______ and on _______ because the piles were at the end of the court. This problem will continual until the claw drivers dive into the cud sac. The majority of the debris is from the CITY TREES at the end of the cul-de-sac on _______. City trees leaves falls on the walkway right by the mail boxes. When it rains, wet leaves can be hazardous and can cause someone to have a bad fall. We do not want to see anyone get hurt from a fall. To me, this seems to be a LIABILITY for the city? My husband was just doing a good deed to protect any accidents from happening. I guess no good deeds go unpunished. Who then is responsible for all the city trees leaves falling onto the sidewalks and streets? Before the new implementation of the street debris pickup, we had no problems. Why are we having an issue with DWR now? All we are asking is that services we paid are being provided through our tax dollars collected from the city. One other thing, we had heard if DWR workers finished their work early regardless of whether they put in their full 8 hours that they get to go home. Not sure if this policy is still being practice? If so, that could be part of the problem.

- Since you sent the message (below) regarding green waste at _______ sites, _______ have provided some insights regarding this matter. The statement that “violations are found at all _______” is an over exaggeration of problems that may be happening at few sites. The few ideas that our staff have mention that may help this situation are; 1) Extend City’s claw schedule – through January 2) Working with our _______ to remind them of the bike lane requirements and green waste placement rules 3) Reduction of general landscaping on _______ (may be harder to accomplish due to curb appeal desires of the community & funding) 4) Working with Davis Waste Management for green waste bins that have sealable tops to prevent cross contamination (potential loss of productivity) Not one solution is not “fix all” and if this bike enthusiast is correct about the problem
City wide, it appears that better communication is need to all residents to observe green waste best practices. We’ll keep trying to our part in respecting these bike lanes.…

- Something also needs to be done about gardening services (maybe a City licensing program?). Last Wednesday afternoon, one service had already put a pile in the street after the last pickup early in the morning & in violation of the requirements of the ordnance to store on site or use the container (no piles sooner than 5 days before pickup day). Then Monday and this morning two separate services left huge piles at two other lots on this block, making 3 piles already to sit there until after New Years. So there has been a breakdown in communication. Also the rules are confusing: piles can start on the Weekend (Friday?), but first you fill your cart, which is emptied on Monday, so are you supposed to fill it again from what part of your weekend pile(s) will fit and save that cartfull until the next Monday?? The logistics of this needs to be rethought, especially for those who can only do yard work on weekends, and those who have services, most of which come on weekdays and so practically must make piles only on Monday or Tuesday?? One piece of good news for my Old North block though: the street did get rather well swept on the 15th, including the gutters. It was an awful mess after weeks of leaf piles. One additional problem with street sweeping is the low spots at the gutter at the bottom of the ADA sidewalk ramps. I went downtown to ship some packages with my shopping cart and I had a choice of going around the ramp and off the curb because the low spots were full of slick wet mud and leaves and who knows what (already smelling like "sewer"), or risking a fall and at the very least tracking gunk into stores and my home unless I clean up the cart before putting it away. Someone using a walker or wheel chair wouldn’t have any choice but to go through the mess. (When it has rained, these low spots often have a big puddle too wide to step over).

- I write to encourage you to extend the street sweep yard material pile collection program through the end of December in future years. This year’s weekly collection stopped after the first two weeks in December – but that has proven to be inadequate. Lots and lots of leaves have continued to fall during the last two weeks in all parts of Davis with mature trees. There is no practical place to put the leaves once the weekly-collected bin is full. Residents are not going to store an extra bin all year long just to fill it during the last two weeks of December. So, naturally people pile the leaves in the street, where they sit for weeks until the first pick up day in January. With short daylight hours at this time of year, the oversized piles are creating the very hazard you looked to remedy. So, please do the right thing. Extend the street sweep schedule for two more weeks. Homeowners, joggers and cyclists will all be happy. Thank you for considering this feedback.

- You have stopped the weekly yard material pickups at least a month too early. There are still many trees in town with Green leaves and many more with gold and red leaves. A month more of pickups should solve the problem of piles of leaves in the street and also pick up used Christmas trees and winter pruning.

- Dear City Council members: I would like to note the failure of the street leaf pickup program since the new ordnance came into effect. The new ordnance only allows street leaf pickup from the middle of October to the middle of December. This is not adequate. The dates should either be extended to the end of December or moved to beginning of November to end of December. Attached are a couple pictures from my yard today, Dec 27. One shows a pile of leaves in front of my leaf bin. What it doesn't show is that my leaf bin is already 2/3rds full from my front yard, and that there are two other leaf piles un-shown in my backyard. Only 1/2 that pile made it into the bin before it was full. The other picture shows my fruitless mulberry, which you can see, will still be losing leaves for another 2 weeks. My neighbor has 6 bags of leaves she is waiting to put in the street the first week in January since her bin has been full. The alternatives the Publics Works Dept gives are unacceptable. 1, we are all using our bins, so we can't help her. 2, she can call DWR for a bid to remove them (additional cost for what used to be a service for decades in our city) or have a landscaper remove them for additional cost as well. Again, I submit that the leaf pickup period
should be extended. If you want to continue to reduce energy costs and green-house gases, we need our trees. The byproduct of these lovely trees are the leaves they lose. Please don’t make it more difficult for the citizens of this town to take care of our trees.

- We have been very happy with the new organics collection program. Having participated since July we have found there to be a problem with pick up in December and January and would like to ask you to consider some changes for next year. The weekly pick up during leaf fall season ended on December 15 before many of the trees on our street finished shedding leaves. Therefore we have piles of leaves in the street for 3 weeks Like many others in Davis we use the time between Christmas and New Year to clear leaves from our flat roof. Today we cleared over 50 cu ft of leaves which cannot be collected for another week. We are not alone with this problem and others need to do this at this time of year. Finally we celebrate the entire Christmas season which ends on January 6 a day after our organics street collection and therefore cannot recycle Christmas trees until February 9th. Again we are not alone with this dilemma. To extend the weekly collection for another 4 weeks would mean less yard material on the streets over the holiday period. The Christmas tree does not pose an issue, we can bring it to the street in February but 40 cu feet of leaves is not so easy to deal with.

- As a bicycle rider in Davis, I greatly appreciate the elimination of leaf and yard material piles that have occurred under the new policy of street collection only one week per month. And I understand the need for the two-month period of weekly collection from October to December. I would like to suggest that that two-month weekly collection cycle be extended to three months, from mid October to mid January. I noticed this year that the leaves came off many trees after the two-month block, especially when the rains began in earnest. Right now, we have as many leaves on the street in my neighborhood as during the two-month collection block. Also, not everyone takes their Christmas tree down right after Christmas or New Year’s so I am seeing trees on the streets where I guess they will remain until February. I like to keep our tree up until Twelfth Night, which is January 6, so by doing so I miss the pick up cycle for January. Between the late foliage drop and the Christmas tree recycling, I would urge you to consider extending the period of weekly collection or at least requiring the adoption of a flexible schedule that could be altered based on each year’s autumn season. That would at least help with the abundance of leaves on the street.

- Dear City of Davis Public Works, I appreciate the efforts to reduce waste, and the compost bin has been a welcome addition. Visitors to our home have left learning more about what can be composted, and many envy the efforts Davis has implemented to be greener. I have a suggestion regarding the leaf pile collection schedule in the fall/winter. Many of the trees in Davis do not lose their leaves until mid- to late December. This year in particular, several hackberry, sycamore (London plane), and ornamental pear trees in my neighborhood _______ these are common trees in Davis) kept their leaves until the weekend before Christmas. Additionally, mid-October is far too early to rake leaves. Would you please consider adjusting the leaf pile collection schedule to run from early November to early January instead?

- Thank you for your reply. Has any one thought that Shifting Leaf drop season to 30 days ahead which would not impact the cost at all and keep the same schedule the rest of the year.

- Our Davis streets are a muddy mess, covered in leaves and yard waste that goes unacknowledged by the city of Davis Public Works Department. Our new organics collection program deserves a major tune-up. Weekly pickup was cut off in mid-December but leaves continued to fall well into the storms of January. Not only that, anyone with the slightest knowledge of horticulture knows that January is the ideal time for pruning of roses, deciduous trees, etc. I am filling up our new organics cart weekly but there is still a mountain of leaves to clean up and lots of pruning to do. And many of the leaves come from the city greenbelt behind our home. I understand from friends who live in Woodland that they have weekly pickup until Feb. 1. If we could make that the Davis policy as well,
and include weekly street sweeping during the rainy months, it would be so much more practical and make our city look so much better. I and my neighbors up and down the block received hostile notifications on Friday about violating the yard material pickup rules (including a lovely lady in her 80s) because we had nowhere else to place branches and limbs that came down in this week’s storm. In our case, that includes huge palm fronds that are impossible to put in the organics cart. I understand that the new program is attractive to the city for a number of reasons. But please, let it make sense with the natural passing of the seasons, when leaves are really falling, and the realities of the volume of yard waste that needs to be cleaned up.

- 1) will it be a violation if: I leave branches and other debris from my trees in the street? May I call the City for a free-of-charge pick-up? 2) will it be a violation against me if a neighbor or other "good citizen" removes branches or other debris (from my trees) from the street and creates an illegal pile in front of my property? 3) If a "good citizen" creates an illegal pile of street debris in front of my property, may I file a code violation based on "illegal dumping." I would appreciate a prompt response to these concerns, as it is still storm season, and I want to be sure I act in an appropriate and legal manner. ........ Thank you for your responses Jennifer. In re-reading my questions, I see that I was somewhat unclear, and your responses need further clarification as well. 1. Your response is confusing to me, since you mentioned to me on the phone the day I called you that the City has not yet issued any actual "yard waste" violations whatsoever under any circumstances but would begin the process of issuing violations in the future. As you did not mention any "suspension" of violation citations or warnings during our phone call, I wondered if your office was even aware of any such decision. Apparently this information was in the Davis Enterprise. I am not a subscriber. And "technically, " you cannot suspend a program that has not yet begun (citations), so it would only be "warnings" that could in fact be suspended. However, between 4 and 7 ______ residents on my section of the street did receive “warnings,” most of which were for storm-related debris. It therefore seems misleading for the City to state that no actual violations would be issued due to storm damage. Perhaps I do not understand the process. Could the "warnings" we received be turned into "actual violations" and therefore that possibility is what is being "suspended?" In the future, during storms and their aftermath, may we assume that no warnings or actual violations will be issued for "street debris" for a grace period? Should we call the City first or check the Enterprise for details? Or is a policy covering these situations still to be developed? Now back to my original questions. It is unclear to me why it is a violation for me to simply leave debris in the middle of the street or along the curb, whether or not it is caused by a storm. I am referring only to that debris which is not placed in the street by human activity - debris that is NOT in the category of "yard material." I assume there is a code section which covers this? I could not find one and would appreciate the reference so I can review it. My original question regarding free pick-up was confusing. I meant to ask if there were circumstances, such as storm damage, in which the City could be called to arrange a free pick-up of storm-related debris, such as trees and tree limbs which fall into the street. I have not double-checked any sources, but heard that the City had offered to come pick up such storm debris (not "yard material") shortly after a storm. Is this information incorrect? Your citation to the yard material code sections does not address this issue. If this is outside your area of expertise, I would appreciate your referring the question to someone with the City who can answer it. 2) I understand that the City will typically not know who placed yard material or storm debris piles in violation of City policy. Typically a property owner will not observe someone placing piles in front of her property. I must disagree with your suggestion to approach the neighbor or other person and ask them to move an offending pile. On one occasion several years ago I observed a handyman across the street placing several large heavy garbage bags full of rotting apples in front of my property. I approached him and asked him to remove them. He swore at me and threatened me with a gardening tool. I then called the police who promptly sent an officer to
address the situation. The officer informed the man of the violation, and asked him to remove the bags of apples and place them in the trash can. The officer then told me to never approach someone in such a situation but to have the police handle it. I appreciate your suggestion to call the City if I find an illegal yard material or storm debris pile in front of my property. However, I don't think it is practical to wait to see if I receive a violation notice or citation to report it. It is also unclear why I would contact the City since the police department will be issuing the citations when that program is up and running. In my experience when a police citation is issued, a more formal process takes place. It would then seem to be too late for a more casual resolution, such as calling the City to assert that the pile was not mine. **If I do decide to make such a call, would I call you?** 3) I would hate to take such action. However, if the City is unwilling to take responsibility for trees and other debris which fall into the street during a storm, as many cities do, reporting neighbors who try to move storm debris on their own, could be an unfortunate, and perhaps unanticipated outcome. I look forward to receiving further clarification from you or other City staff. Thank you again.

- Thank you for having the extra pick-up this month. While I have managed to put all my yard waste in my and neighbor's cans, by the number of piles out on the streets its clear many people have not. I hope the City will modify its plans next year to recognize cutting off the claw in mid December and having tree pickup the week after New Year's does not work. I have recommended having Davis follow the same schedule as Sacramento with pickup ever other week. Can you please let us know when the street sweepers will come. You asked to get cars off the street, which I like to do, but its not clear when they come. Is it always 1 week after the monthly claw pickup.

- **Dear Davis City Council Members-** I would like to register a complaint regarding the city's new green waste program. Last night, in the storm, one of my trees fell over into a neighbor’s back yard. No real damage was done, but now I have to remove the tree from her yard. It’s not big enough to warrant hiring a tree removal company, but it’s much bigger than will fit in my green waste container. I called the city offices to find out if the city was making special arrangements to pick up yard debris that was caused by the storm, prior to the regular, first-week-of-the-month yard waste pickup. I was told that, no, the city has no plans to do so, and that my options for dealing with the tree are 1) hire a tree removal company to remove the tree (which will cost over $1000 and take a couple of weeks, due to the number of trees down from the storm); 2) leave the tree in place, or pile the debris up in my yard for three weeks, until the first week of February; or 3) break it up and put as much as possible into the green waste container each week (which would take many, many weeks to dispose of the tree). None of these options are desirable to me. So, I’m not sure what I’m going to do at this point. But it’s obvious that the City of Davis is not interested in helping me deal with this problem. This is exactly the situation I envisioned when I voiced my opposition to the green waste concept when it was first proposed. I understand the need for the green waste containers, and I think it’s a reasonable program when there are no severe storms or other unusual circumstances that generate a large amount of yard waste. It’s the city’s lack of flexibility when things like this happen that infuriates me the most. The city has staff that solve problems when there is a major storm - performing duties like clearing blocked storm drains and fallen tree limbs. Why can’t the city offer occasional yard waste pickup after a serious storm passes through? Thank you for your consideration.

- The last two weeks in December are heavy leaf-fall periods. You should be scheduling pick-ups those weeks. It is very poor customer service that you don’t. We would all like to take two weeks off during the holidays; but those of us who work outside of government that provide service that needs to continue during those weeks continue to work.

- STREET SWEEPING BE DONE MORE THAN once a moth. Pick up is fine other than fact no one pays attention and puts stuff out whenever they want!
• How would anyone know that there would be a pick up this week??? Will they still come next week? We took our trimmings and two neighbors to the dump yesterday since we didn’t want to wait till the 8th! Nice weather last week so did trimming etc. Too much for little yard waste can. The middle of January we received info from city with schedule of monthly pick up. NO MENTION OF this week!!!! You need to get your act together or just go back to weekly pick up since those cans are toooooo small for normal yardwork! People don’t care when they are allowed to put waste out! The bike lanes being swept once a week does not help anyone trying to ride their bikes in the bike lanes! Sorry we are all stupid! Everyone we asked if they saw of you postings said NO. Are we suppose to check your "via email, etc." in case you might offer pick up?" In the first place the entire new system of monthly pick ups is useless since people don’t care and put out waste when ever they want! The bummetest part to everything is that the the nice people who pick up the yard waste and can not help spreading all over the neighborhood, is that the street sweeper does not come till a week later. Why bother! Between the wind cars, bikes, etc. drag it all over the sidewalk, lawns, etc. It is no longer safe to even ride in the bike lanes dodging the mess. We would all have preferred to pay for the new waste cans! Don’t bother answering this message!

• In my view the rules are widely not followed. I have one neighbor that puts his pile out as soon as one has been scooped, so his piles sit there all month. If I had more than one person visiting, there would be nowhere to park, ever, since his pile is always at my curb. He has a bit of curb on each side of his driveway, but uses that to park facing the curb (not parallel). He has a huge amount of trees and shrubs, so this is every week. If the scoop driver had a hand-held data collector, a computer could simply send out postcard notices to these houses. That does not seem like a huge expense. Or, there could be a complaint link on the collection page of the website and notices could be sent. And I also think there would need to be fines for say two notices in say six months.

• I am wondering if there will be citations or at least some notices to the households where the tree trimmings and lawn debris including Christmas trees have been out all month long. I am seeing large piles on ______ and ______. Many of these households have lawn or garden services and have not notified their landscapers of the change to the rules.

• I love being able to put my food waste in the organics bin. Really, it make me SO happy. I was wonder where the materials go - what facility, and how they are processed, and where the compost or whatever products end up?

• I live in Davis (in ______), and recently found out that the City of Davis and Davis Waste Removal has excluded this area for "yard material pickup" for some reason. I understand that Christmas trees fit into this category and my tree is much too large to fit into the "organics" bin. Can you please advise me how I am to discard my 8 ft Christmas tree?

• I hope that the city has noticed the large amount of yard waste put out for the only street pickup in June. I hope that the fire marshal has noticed the large amount of dry yard waste — a fire hazard stored in yards until the once-a-month street pickup. Furthermore, the July street pickup does nothing to help those of us who try to get rid of dry vegetation before the Fourth of July. It’s not likely that anyone can keep track of the increase in the number of flat tires on bikes now that street sweeping is once a month instead of once a week. It’s time for the City Council to re-examine this failed experiment.
  o I agree. Especially with a wet winter and the tremendous growth of everything, the once-monthly yard waste pickup is not enough. Twice a month would be better, every first and third week.

• I wanted to let you know how much I appreciated that the City had an extra yard waste pick up this week to deal with all the downed branches and leaves from the rainstorms. I took advantage, and my handyman, ______, put out two huge piles on Wednesday night, and they were picked up
Thursday, and then along came the street sweeper this morning and cleaned everything up nicely. Please share my appreciation with others that you work with that are responsible for this service. Thank you!

- Here’s a couple of suggestions about managing yard waste. 1. Have one free day a month for taking yard waste to the Yolo County Landfill. This might help those folks on limited incomes. Better yet, get a volunteer group to help older people or people without adequate transportation to do this. Can the City get some service fraternities involved? 2. What would really help me is to allow people with multi-day pruning projects to be able to temporarily leave prunings in the street. It is not feasible to leave them in my driveway. It takes me a week to prune my Lady Banks rose, and I have to do that two or three times a year. (In case you are unfamiliar with Lady Banks roses, they grow quite large--one in Tombstone, Arizona, reportedly spreads over 8,000 square feet.) I don’t imagine very many people will need this option very often. I'm not interested in a chipper, but some people might be. Another thing that is not feasible for me is extra organics carts. They cost money, they take up space I don't have (I have a big garden on a small lot), and most weeks they will sit around empty. They are feasible only if one has excess materials on a regular basis.

- In ______ letter dated June 14 regarding yard waste pickup, she and the city seem to ignore what is a big problem for some of us with large trees. I have two city street trees (magnolia trees) in my front yard that drop too many leaves in spring to be placed in one or two bins. This year I had one week that needed 10 bins but I had to leave them in my yard because I could only find enough space in five bins belonging to my neighbors. It is unfair for the city not to clean up after its own trees! If full containerization is what is coming, then the city should supply Dumpsters at its expense for us to dump our leaves. I don’t have space for extra bins and I cannot haul them away. Magnolia leaves are not compostable. The city should consider this problem in its study.

- Street sweeping used to be the day after the claw pickup. Now it’s a week later, so the debris, grit and dirt left behind by the claw is scattered all over the street for a week. Please schedule the street sweepers to come around the day after the claw instead of seven days later. I think there are a number of good ideas in these comments: biweekly pickup all or most of the year, allowing street piles to be put out on weekends (when most people garden), and perhaps looser rules for streets with low traffic. I’d really like more street pickups. Using the wheeled organic waste bin for yard clippings is problematic: it involves navigating a huge, high-sided, often heavy cart around the yard, taking in the smell of garbage while I garden, and then trying to stuff it to overflowing with leaves and clippings. I often have to keep green waste piled alongside my house, only to move it, again, the following week, into the cart. We need more street pickups. Please make the necessary changes to this program.

  o You nailed it _______. If you’re living in a single family home with a descent size yard with bushes and trees, the organic waste bin sucks. The program wasn't thought out well at all, nor was the only once a month debris pickup. AND funny thing, I didn't see a reduction in my city service fees .

  o And I went back in the e-mails and it was Davis Waste Removal that I talked to about the lack of street sweeping. And they insisted they were doing it monthly. Well, we've tracked carefully since then (multiple neighbors). Our piles are picked up on Thursday, street sweeping used to be on Friday and we've watched, twice we have had no sweeping by the next Tuesday. One neighbor went so far as to photograph after pile pickup daily with a date stamp. So am hoping things change easily and to all our benefit.

And as far as Sacramento doing better than Davis, it wasn't a short process for them. They had the claw removed entirely with everything needing to be containerized, except for a short stretch in the fall. And it didn’t work. Don’t remember if it was Fair Oaks or Carmichael where people threw a hissy fit at the city, but they got the claw back more often for most of
the year. But it was citizen complaints that changed things. Am very grateful to Stacy Winton for listening to us.

- Street sweepers? We still have street sweepers???
- >> should be allowed to place their pile anywhere on the public street. We pay for this service like everyone else but are not allowed to use it!! << There is no reason to feel like an outlaw. Contact Public Works, and they will figure out what should be done with your specific situation.
- >> visualize that: Piles cannot be on the sidewalks, which abut the curbs and gutters, where piles cannot be placed, which abut the bicycle lanes, where piles cannot be placed, which abut the car lanes, where piles cannot be placed... Seems like piles cannot be placed (period?) << I'm not sure I understand the visualization because it only describes a small percentage of our streets. Here's the easy way to understand this: loose piles can be placed anywhere that a car can legally be parked on the public road (except in the downtown core where no green piles are allowed). And because we can park 100's of thousands of cars on the street in the city of Davis, that's quite a bit of real-estate where piles CAN be placed (period?). Yes, there are streets in town that have a transportation lane against the curb with no parking. And the residents in those specific areas (5th Street north of the core, B Street, etc) need to containerize their waste. Our streets are intended primarily for public transportation, and storing private yard waste in our public right-of-way has to take a back seat to our transportation needs. Imagine if we allowed green piles in the downtown core, and you'll quickly see the problem of waste storage vs transportation needs.
- Why would it cost more to extend the pickup schedule.? We used to have 52 street pickups a year plus sweeping right after. Now we are down to about a fourth of that with no reduction in fees.
- ______ and _____, you two guys nailed it. The taxpayer has been had again.
- Also, agree XMAS trees are a problem throughout January. That is why we have artificial tree. But none the less, old trees next to houses = fire hazard
- To just try to visualize that: Piles cannot be on the sidewalks, which abut the curbs and gutters, where piles cannot be placed, which abut the bicycle lanes, where piles cannot be placed, which abut the car lanes, where piles cannot be placed... Seems like piles cannot be placed (period?)
- "...feel like gardeners are being punished for the sake of bicyclists." This program was not implemented for the sake of bicyclists," so you can put that fear to rest. The big improvement to cyclists came not from the change in claw schedule, but from a change of the muni code which now states that piles cannot be in the bike lane. Ever. The reasons for the new claw schedule are many, and have been discussed and argued for years. The "sake of bicyclists" is quite far down the prioritized list, though I keep hearing the assumption that it is number one on that list.

- Can the city officials please tell my trees that leaf drop season hasn't started yet? They haven't been informed and seem to believe this started weeks ago. I can't fit this debris into my compost bin.
- I would prefer to have street pile pickups every 2 weeks throughout the year, than only once per month for most of the year and then every single week for a few months. Or...once per month for April - Sep, Every week Oct - Nov, Every other week Dec - March.
- So glad that the process is being changed. Last year we had five nights of frost which finally brought our leaves down (we have big 50 year old trees) and of course, that was the time when the city stopped the weekly pickup. I have our bin full each time and can't cover what needs to go out. It's hard to not feel like gardeners are being punished for the sake of bicyclists. And I am in both of those categories. My good affordable arborist is frustrated and considering retiring due to city rules.
He doesn't have a chipper and I don't want to pay more for someone who has one. The drought stress on the trees makes this a particular challenge. And please don’t have our pick up scheduled for the week after a three day weekend. Feel I can’t go away because I have to get as much plant matter out as I can.

- Stacey, Thanks for the reminder and for re-evaluating the rules. In anticipation of December holidays, please extend the weekly street curb pick-up into mid-Jan. I noticed this past Jan that many people (yours truly, as well) take down Christmas trees after the first week of Jan. With the current rules, those holiday-extenders can't put these old trees on the curb until Feb, requiring them to either chop them up for the bin (quite a hassle) or store them in their yards until the Feb street pickup.

- Please extend the weekly fall season pick up to the end of December or early January. Davis has many large Bradford Pear trees that don't drop leaves until late December. Weekly pick is scheduled to end in mid December. That's no good.

- Stacey thank you for the reminder. Clearly the current process has not worked. Throughout the City there are piles being put out all the time staying on the street for weeks at a time. Some of the piles fully block bike lanes. This is being done near apartments (just look at ________), churches, schools (may be people dumping there) and homes. In some cases DWR won't pick up a pile and the result is that it continues to sit on the street. We have one pile on our block that has been there for over 6 weeks. I think there is a pile on _______ near _______ that has been there for about 2 months (right next to the do not dump sign).

  I have recommended before and hope the City will look at the winter claw pick up done by the City of Sacramento. I think they have it down much better than Davis. They start about the first of November and go through January, with pickups once every two weeks. Sacramento used to be the City of Trees and they have as much yard waste as Davis. There is a much greater need for pickup in January than in late October and if Davis went to every other week pickup it should be able to do pickups for more of the year at the same cost.

- We are having tree work done and he will be chipping them today could not bring the chipper on Monday we placed in six days before not five days before there’s not a lot of difference it’s not blocking the drain it’s not for so leaves do not go into the drains and walk. If you noticed the pile is also far too big to be picked up by the green waste

- I have been annoyed by the pickup of on-street debris a day before it is scheduled to be collected. Therefore, cuttings I waited to put out the day before the scheduled collection was not collected.

- I agree with _______ - "clearly the current process has not worked." While extending the season might help a little, a better (and cheaper) solution would be to confine the new rules to streets that have (a) a high volume of cars; and (b) a high volume of bicycles.

- Another plea for the extension of weekly or every other weekly street pick-up through January. A lot of trees still drop their leaves during January and there is winter pruning to be done. I am unsure of how frequently street sweeping occurs during weekly pick-up season but I wish it would happen more than once a month the rest of the year.

- I’m confused. The 'claw' came by today (Thursday) and did a terrific job after all that wind on Wednesday. But I haven't seen a street sweeper in a while. Do we still have them, is there a schedule?

- I believe the yard piles should be allowed to be put out the weekend before your pick up. Most people do their yard clean up on weekends. Not many people have time to put together a pile on weekdays while they are juggling work and kids. Also for those of us on a triangular lot without a front yard space for the pile, should be allowed to place their pile anywhere on the public street. We pay for this service like everyone else but are not allowed to use it!! Thankfully I have nice neighbors.
across the street who allow me to place piles in front of there home, but I shouldn't have to feel like a criminal doing it. My neighbors who own a 'dorm' house can have six cars parked on the street and I'm not allowed a yard pile! I will be writing a letter to the city about this. They need to review the whole policy. Too many parts about it are not working.

- The City has been tone deaf on this program from the beginning. The compounded problems with waiting a week to sweep after claw pickup has been pointed out numerous times since this program's inception. Further, I don't know why the City even bothers to post a schedule. My pickup day is supposed to be Tuesday, but it happens quite frequently that I am lugging yard waste to the curb on Monday evening, only to discover that the claw has already been there. Count me among the disappointed.

- I have been very unhappy with the sweeping inconsistency. I have call the city several times to complain about the ever growing mess along the curb and the fact that our street was not swept. The answer has always been that I must be mistaken...this must be new refuse, etc. When my yard man has to fill the bin it is unwieldy to get to the street and due to the "schedule" (I use the term loosely) it would remain in the street longer than the city allows. I suspect they must be making money from the composting program, otherwise why would they supply us with the extra cart and sink container. There's a rat in the woodpile somewhere.

- Thanks to _______ for link to city report on pickup costs. This important city service has declined significantly since the cart program started. I'm fine with the carts, but the claw services/sweeper services are frankly unacceptable. The sweeper should be coming by the next day - at the latest - after the claw. Used to be same day; now its nearly a week. Leaving the remainings on the street is unsightly and adds to dust/pollution when the wind blows (which, of course, if often). In addition, the claw operators seem less skilled or willing to pick up waste in tighter spots. City staff can say what's needed regarding costs, but should also recognize in report the negative impacts of service reductions to its residents and impact on the city.

- The city better have decreed and you shall comply. Same goes for the street sweeping. In the old days the street sweeper came the day after the yard waste pickup. Now it comes a week later, sometimes. When I inquired from the city it was explained to me that this was a cost cutting measure - something about job overlaps. I call BS. So the city's strategy is to allow the mess that the claw leaves behind to eventually blow back into the yard or down the sewer [should we ever get rain again] in order to minimize the street sweeper's job. Yep, more cost, less service.

- And the most irritating thing for me is that during the leaf drop season 90% of what I have to rake out of my yard is from the city's trees - those dam, messy Sycamores. And to add insult to injury, if I rake them to the curb too early and we get a wind event from the north before pickup day, I get to rake them yet again.

- I suspect the street and bin participation varies tremendously with neighborhoods. With many mature trees in our neighborhood, including on our property, we fill our bin to the very top every week and then use the street for additional piles. I am not looking forward to January pruning with only one street pickup.

- The Davis Utility Rate Advisory Committee will be assessing the organics and yard pickup program on Dec. 14 at 7:30 pm. You can access the consultants report (Attachment 1) as part of our agenda packet on the city’s website: http://documents.cityofdavis.org/Media/D... The most salient points in regard to Leaves in the Street (LITS) pickup from the report are: Monthly Participation Rates During Non-Leaf Season Averaged ~12% - During the first year of the residential organic cart program on average ~2,000 (12%) of the 16,000 total residential accounts set yard material piles out for LITS collection on a monthly basis. In addition, many of the piles placed on the street for pick-up were small and could have been placed in the organics carts. ii. Weekly Participation Rates During Leaf
Season Averaged ~4% (Monthly Participation = 15%) - This is based on very limited data and weekly tracking of yard material piles and tonnages during the upcoming leaf season should be conducted. LITS Collection of Yard Material is a Duplicative Service - With the implementation of the organics cart program, LITS collection is now largely a duplicative service, with duplicative costs. LITS Collection Costs $1 Million Annually - It costs approximately $1 million per year (10% of total franchised operating costs) to operate the LITS collection program ($900k residential | $100 K commercial). LITS Collection Costs Each Residential Account ~ $5 per Month - LITS yard material collection costs every resident ~ $4.65 per month, or between 12% and 15% of the monthly bill depending on solid waste service level.7 As such, eliminating this service would have a significant positive rate impact, all other factors the same. 8 LITS Collection Costs $20 Per Pickup - The actual cost to pick-up a yard material pile is estimated to be ~$20 to $25 per pickup (the Cost of Service Rate).

- I know 2017 was the first year with the claw schedule and some of the timing needed to be tweaked. Unfortunately, I received the new schedule and see that nothing has changed despite requests from ratepayers. My trees still have their leaves! I don’t prune fruit trees until their leaves have fallen off. Tree pruning does not fit well in the bin. I respectfully ask that you shift the daily pickup three weeks later. This would allow street piles for three weeks in January when the home gardeners are pruning and Christmas trees are being discarded. It would not affect prices since the amount of pickups would be the same. Please consider my request.

- Yes, let’s be card smart. You should use the same terminology on the information that you send out as is on the carts themselves. The use of the word “garbage”, by which I think you meant “Trash” was confusing. “Garbage” means food waste and other unwanted items. I think everyone knows that “trash” means unwanted items and sometimes the way someone speaks. We do not have a “garbage” cart. We have a black cart, which I’ve been told is for “trash”. Maybe newer trash carts have “trash” written on them, but ours doesn’t say anything. It would also be helpful in the future is the “organics” cart also said combustible. The pictures are very helpful. I do have a question. Our milk cartons have a plastic opening spout. Do we have to pull that off before putting the rest of the milk carton in Organics?

- Please post the yard trimmings schedule at least for January now and I sure hope that there will be at least 2-3 yard waste pick ups or the streets at going to have many piles of leaves and yard waste all month. There was supposed to be more pick up this year in the winter months. Please correct this problem which was massive last year and post the schedule this week.

- Dear Mayor Davis -- I write to ask about the current lack of street sweeping throughout Davis. Every week, Davis Waste Removal’s trash collection machines deposit a large amount of broken glass on our city streets. As a cyclist, this is a concern. (Not just for me, but also for all the kids who bike to school.) In the past, weekly street sweeping (the day after trash collection) took care of most of the problem. Now the glass sits for up to a month. In a city that prides itself as a cycling stronghold, this is unacceptable. The city needs to resume weekly street sweeping, as soon as possible. Also, what does the city intend to do about the deplorable/dangerous condition of the Russell Blvd. bike path? It has not been repaved once in the 27 years that I have lived in Davis. It is cracked and falling apart. In dark and/or wet conditions, it is a lawsuit waiting to happen.

- I have some feedback on the City of Davis green waste removal program that was initiated last year, and was directed to this email address by Jennifer Gilbert. The bulky waste street pickup once per month in not a realistic solution during winter and spring months when homeowners are cleaning up yards. Although I support your efforts to use the curb bins to reduce intensive pick up of curb piles, it is unreasonable to expect homeowners to only put piles out once per month while providing weekly pickup during arbitrary ‘leaf-drop’ season based on a calendar and not on weather and actual leaf drop. Please consider reducing leaf drop pick ups in favor of increasing number of street
pick ups during off months. I took THREE loads of yard waste to the dump this past spring on the SAME DAY and was charged THREE different rates and sent to THREE different drop off points. At a minimum the City could coordinate a free green waste drop off program with the landfill. I think it's important to also recognize that people are being encouraged to consider drought tolerant xeriscapes and incorporation of native plants. These types of yards required fundamentally different maintenance than the traditional lawn/foundation plants/tree type mow and blow weekly maintenance.

- My name is _____ and I spoke to you a few days ago about the issues with our streets being dirty. Well I am quite disappointed that after they apparently swept the streets today they decided to do an awful job at our corner. Now I am aware of the wind and other issue but we have been at this location for nearly 30 years and it never been this bad. Mind you it will be one month before they come around again. This is unacceptable and quite honestly since we just talk and they decided that skip this section feel kinda insulting. I have included a short video that was taken this afternoon to show what the area looks like soon after it was swept.

- I realize you contract with the city and have little control over their ridiculous once a month yard refuse pick up. Still, I would like to know if there is any vehicle for requesting a pick up of refuse dumped in front of my house when there will be no scheduled service the following week or even for three weeks or more. Routinely, someone dumps their yard refuse in front of my home, often blocking the driveway. I have no idea where the plant material comes from, but it is not mine. My yard person knows to follow the absurd pick up schedule and only use our green waste barrel in between. Yet I’m left dealing with huge piles that often appear in front of my home literally the day after the scheduled monthly pick up. This is unsightly and beyond annoying. If I could get the piles, often far larger than the 5’ x 5’ required, picked up when they have been inappropriately dumped, it would go along way in relieving my annoyance. Actually, annoyed is a mild description of what I actually feel when I come out and find another huge pile halfway blocking my driveway. The once a month program is not working in my neighborhood. People do yardwork whenever they please, with no thought to when the next scheduled pick up is. I invite you to drive down my street, or any other street in my community, and you’ll see what I mean. Today I had my yard person move the 20' pile away from my driveway to another location. Unfortunately, it is still in front of my house until January 4th unless you can arrange for it to be removed now.

- I object to the apparent fact that most city streets are not swept after each yard pickup in the Fall. It makes no sense for the detritus left by the claw to remain on the street for an entire month. Why aren’t streets swept right after each yard pickup in the Fall season? This makes for a messy city, and I have to clean the street myself. Can I get paid for doing that?

- In case you were wondering, the weekly pickup of leaves and garden waste ended last week. I forgot about it. No street pickup until Jan. 2. Spread the word.
  - Thanks, ____. Also, your regular day in January is delayed by 1 day due to New Year’s holiday on Monday
  - Bummer, the City owned trees in my front yard still have leaves.
  - This is also a reminder that unless your Christmas tree can fit in the yard waste bin, your only chance at curbside disposal will be the first week in January, otherwise trees will be on the street until February.
  - Disappointed the city didn’t extend the weekly pickup through at least mid January as many of us had requested. There are still leaves on Mulberries and other trees, and winter pruning of many deciduous trees is still to come. And, of course, all the Christmas trees that will need to be picked up. Our street is full of piles from folks like us who expected weekly pickup through December.
Add me to list of people who thought it would continue until January. I get to admire my fine large pile of leaves every day now. If you don't want your leaf piles to blow away, wet them down with the hose unless the city doesn't allow that either. The city needs to rethink their current plan.

I have talked to the people manning the booths at the Farmer's Market who had assured me that they were taking input from homeowners to extend the pick up to mid January. Apparently it fell on deaf ears. So disappointing. In a community that prides themselves on public input you would think they would listen or at least have enough sense to see that the leaves are still falling.

Not to be ornery, but I think y'all are raking your leaves in the wrong direction...

I got tired of playing the silly leaf pickup game with DWR 2 weeks ago. They didn’t pick up the pine needle pile my gardener placed on the curb for the 12/12 pick up day. I called and asked why they didn’t pick them up since they didn’t pick up 3 palm leaves the week before either. Got a cranky old man from DWR on the phone that left a voicemail message there was a car parked on the leaf pile so they didn’t pick it up (not true and have it on security cams to prove it). I chucked the pine needle pile in the street to let the sweeper deal with the mess the next day. Problem solved. Will do the the same from now on if I they skip again.

Of course, we could also just shovel our leaf piles and tree debris into our bins.

I would agree to your rational suggestion, _____, as soon as I see the credit on the garbage bill they didn’t offer for the 2 missed pick ups :)

With all due respect, _____, we can’t and should not in my opinion expect Government to do every little last thing for us, even if we are paying taxes for it. I’ll make it a point to “bin” debris in front of your house for you as a good neighbor if your bin is accessible on Wednesdays.

The new pick up system is not working, particularly in the areas of Davis with large city tress that drop leaves thru January. For the fees we pay, the City of Davis should do better than this. The City looks like very shabby now with the infrequent street sweeping, too. The bins are a failure. I think the City needs to re-evaluate this colossal mess.

My bin is full of leaves. I also have a twenty foot long leaf pile on the street that will wait patiently for 2 January. There are still leaves on my mulberry trees. I wanted the city to at least continue weekly street pick up through December. I feel ignored by the city.

Thanks for your generous offer, ____. It's very neighborly of you. My neighbors next door are very helpful and friendly if I ever need any help. So thank you for your offer. I appreciate it. However, you're assuming my bins were empty. I have 3 Mimosa trees in my backyard and if you've ever dealt with them, they have lots of leaves/droppings especially this time of year to contend with that my gardener takes care of each week filling the bins up (and pruning them back to just nubs at the end of January each year). I also don't accept mediocrity from government. As a retired government employee, I hold them to a higher standard. We all should. Currently paying $209 a month for W,S & G fees for both places we live in here and never having had a late payment or missed payment in 43 years, I expect good customer service when I call in with a problem. As ____ pointed out, the new system is a failure. The city is looking very shabby this past year with the reduced services they imposed on us. You will soon be enjoying dried up Christmas trees on nearly every residential block blowing around for a month by those that miss their pick up so close to New Year's Day. The city ignored the feedback they were given, so it looks like that is the new SOP from now on. I also remember it took the press getting involved earlier in the year when we had a big wind storm event that caused trees and limbs to come crashing down
and they certainly weren't proactive to help residents out. I do thank you for the reminder on the leaf schedule. I did overlook the dates so it was helpful and I don't expect you to solve the cities issues on this topic. We just disagree how to deal with them. I'm just trying to explain my frustration with them and chucking my pine needles worked very well to lower my blood pressure without having to take a BP pill.

- Unfortunately, the after-leaf-drop time is when you need to prune fruit trees and vines. We will have growing piles out on the street every week.

- I am on the Davis Natural Resources Commission and in early 2018 we will be looking at whether or not the Oct 15 to Dec 15 weekly claw pick-up window is appropriate. Many people think it should be Nov 15 - Jan 15. In any event, there is still the claw pickup during the first week of every month. Advise all to keep their leaf/branch piles out of the street until 5 days before the next scheduled pickup. Otherwise, if someone reports you the police will warn you by mail on the first offense and then stick you with a $100 fine the next time a pile is left on the street more than 5 days before the next scheduled pickup. Over 1,200 warnings and a hand-full of citations/fines have already been issued this year.

- November 1 thru end of January would be best.

- The number of warnings tells you it's not working

- ____ - the City has processed over 1200 warnings and a hand-full of citations/fines for excessive leaves/yard debris in the street, but needs to hold another meeting to determine whether to shift or extend the timeline for claw pickup? What a cycle; like leaves blowing in a circle...

- It should be noted that Woodland, a city that has been at this "leaf season pickup schedule" longer than Davis, does weekly pickups Nov 1 - Jan 31. Why did Davis feel the need to reinvent the wheel on this?

- Oct. 15 to the end of December would be a great start. There is just too many leaves to put in bins until at least the end of December. Hopefully you can pass along our thoughts, _____. Thank you.

- I may be repeating myself here - if so I apologize - and I'm not picking on you, _____ - but all of you who ask someone to carry the message to The City need to realize that The City is US, and OURS; and you will be far more effective if YOU both post messages here, AND write/call someone at the city -whether an administrator or a City Council member or more.

- Yes, that what I normally do, since ____ is on the commission that works on these issues I was sharing my opinions with him. I will communicate more directly if needed.

- I am pretty sure the NRC will recommend a later loose pile pick-up season for next year - just as we recommended to Staff that a later loose pile pick-up season (by 30 - 45 days later) be implemented when the conversion to green waste bins was first being considered a few years ago. Ultimately, though, Staff makes their own recommendation to Council and Council makes the final decision. However, so the decision-making process is driven by data rather than speculation, DWR is weighing all of the green waste they pick this entire pickup season - both by green bin or claw pickup load and by the percentage of claw pickups that could otherwise fit into a 90 gal green waste bin. So we will have a pretty good idea of what goes in the bin and what goes out on the street by time over the collection season. One thing early results indicate that over 75% of the claw pickups could otherwise fit into a 90 gal bin. So I think a lot of what I characterized as "warnings" were probably just letters advising them that street side pickup with the claw is only for amounts that cannot fit into the weekly 90 gal green bin. This is actually a very good way to inform the people who were obviously not up to speed on the green waste bin - claw collections program. The thing to remember with this green waste bin program, though, is that you can also throw all of your
food waste into these green bins - even food-soiled paper products like pizza boxes. These organic waste items cannot otherwise be put into the loose street piles for obvious health and safety and odor-control reasons. So before the green bin program they just went to landfill as trash and produced copious quantities of greenhouse gases, such as methane, as they broke down over time. This green waste bin program thus diverts a huge amount of organics from landfill which can substantially reduce greenhouse gases being emitted from those landfills. This combined food-green yard waste stream, after composting, is becoming widely used as soil amendments in both organic and conventional agriculture. So, I thought that overall (with the exception of the "too-early pickup season"), the conversion to green bins with less claw pickup went pretty well this first season. It diverted huge amounts of landfill waste instead to a compostable and reusable waste stream. Next year will be better still if we can get the "later" season timing thing down.

- The decision to extend pickups this Fall should have already been made and implemented by now according to what Bob Clarke, the City Public Works Manager, said after last January’s storms as well as all the dried up Christmas trees scattered about for a month in this video from last January: http://iseedavis.com/yard-waste-what-to-do/ And they still need more time to talk about the problems??!!
- _____, how do they know that the bins aren’t already full on those 75% of claw pickups?
- And the less-frequent street sweeping means more glass for longer in the bike lanes, and more flat tires.
- There are various ways we citizens can knowingly or unknowingly sabotage the efficiency and effectiveness of a city service like organic waste pickup. Here is a list of the most popular ways with an added seasonal tip: 1. Pile leaves and garden debris in the street on the very same day, but right after, the claw comes by. This insures the pile will be there for the longest possible time and will be driven over and pulverized. The benefits of that is to increase dust, load up the sweeper when it does come by and clog the storm drains with debris. The ultimate benefit is to increase the costs of maintaining the storm water system. 2. Put about four or five small branches into the bin without cutting them up so that it prevents efficient loading of the bin. Chopped up, these branches might take up only 10 to 25% of the volume of the bin. The benefit is one gets to leave the other 90% of debris in the street, avoid doing the work to load it fully because the bin is "full". 3. Create five or six small piles of debris or leaves about a foot high and two feet in diameter spaced along the gutter about six feet apart, making efficient pick up with the claw unlikely. Small piles also improve the degree of pulverization since drivers are less likely to see them. And, because they take up so much room along the street, force drivers to park on top of them so they cannot be picked up by the claw or a human. Small little dinky piles in the street are a win-win-win: sabotages collection, creates dust in dry weather, muck in wet weather which is a headache for street sweeping and increases stormwater system costs. As a bonus, the person putting these piles together thinks they’ve done a great job “cleaning up”. 4. Strategically place a pile of debris within a foot or two of the bumper of a parked car; or, conversely, park your own car very close to a pile. We can count on the claw driver to avoid getting too close to a vehicle because he doesn’t want to get fired by hitting a citizen's car. If we make it hard enough on the workers to do their job, they'll just leave it until the next time hoping for the car not to be there...which may be months! We can count on the fact that if the driver of the claw has to stop and park this piece of heavy equipment, jump down and physically move the pile, then resume operation, he or she won't finish their shift in the allotted time. Managers would have to pay overtime and the customers would have to shoulder another rate increase. That's got to be a winner. 5. Pretending a 7- or 8-foot
Christmas tree, de-limbed and cut up won't fit entirely in the bin with room for a week's food scraps. 6. Not asking for help from neighbors to achieve the organic waste program's goals and objectives and think of ways to make the program a success. After all, why would anyone want to increase citizen responsibility to Make Things Work? P.S. This doesn't apply to guys like ___ on _____ Street who is surrounded by mulberry trees. He has a special problem and I hope the NR Commission can figure out how to help him.

- Or, like ___ on _____ Street, only worse, is my house on B Street where I have not had ANY street claw pick up for 2 1/2 years, but, I get a whopping $2.94 cents a MONTH off my utility bill. (It used to be lower than that!) I have been warned by the City with a police citation if I drag my pile to any neighboring street so collaborating with neighbors doesn't like a recommended solution. Yes, I compost. Any other ideas?

- So the problem is not that the city has a poorly designed system that ignores the needs of residents and the leaf shedding behavior of trees, The problem, according to __________, is knowing or unknowing sabotage by residents! Damned counter-revolutionary saboteurs!

- __________, you don't get claw service and have a reduced bill because of it? I don't understand how that works. Did you ask to be excluded? Yes, _____! You nailed it.

- I have to agree with _____ above. As taxpayers we pay the city for the services that we need, want and are required to pay for. We also pay the city employees to provide those services as needed. Trees are trees and shed their leaves on their schedule, not on the schedule of the City of Davis. Taxpayers collect leaves on the schedule of the trees but the City, its employees and the advisory councils don't seem to be able to understand that. Meanwhile, the City is issuing warnings and citations to taxpayers for collecting leaves when they are falling, with many of the leaves from city trees according to these posts. Unless the City can change the schedule of the trees, doesn't it seem silly and incompetent for the City not to change their claw pickup schedule? These are your your tax dollars at work by the City of Davis.

- Thanks for the reminder. Looks like those of us living in _____ have to wait until January 18th for the next street pick up.

- Thanks, _____ for your inquiry. No, I did not ask to be excluded. When they restriped B Street for the benefit of cyclist 2 1/2 years ago, they discontinued allowing piles of clippings in the street. In the ensuing year and a half, I carried my clippings to ____ Street with the permission of an accommodating neighbor. About one year ago, the City recognized that there were a few of us that were not getting the normal City services, so they provided me one of the first green waste bins. Eventually, they discounted my bill a couple of dollars. Frankly, it has created a LOT of work to dispose of my yard waste. I compost what I can, but, I probably need to buy a shredder at the cost of several hundred dollars. I have a half acre and many huge trees. I have honestly thought about cutting them down, but, then I come to my senses. UGH!!! Why couldn't the City pick up _____ Street more frequently? It's just a handful of us who don't live on corners where we can use the side streets for our waste. This has been sooooooo frustrating!!!!

- Well, no, _____ the City doesn't negotiate with you for what you 'need' or 'want'. It's a slowly evolving process based on a generally accepted level of service, of public health and safety and hopefully on what will avoid greater costs in the future. The community as a whole makes these decisions and even though individual citizens may not like the level of service, they ultimately have to accept the generally agreed upon standard. With that standard, comes a price. Ultimately we don't get to choose off some menu what we want to take and what we want to reject. The city does not collect our green waste or trash. It is
done as a contracted service. I understand the city is contemplating taking over the waste disposal services but until that happens, no, you aren't paying taxes for the city employees to provide the service. On the other hand, what Susan Hodell describes is pretty weird. After all, what is the problem with adding your debris to another legal one close by? Maybe there is more to the story, but consolidating piles is more efficient anyway. Certainly, the city gets a benefit from large, leafy trees and we do not want to discourage them.

- When they determine if piles could have been placed in a yard waste bin, are they also notating if the yard waste bin was full that pickup? Often I may have a small pile, that could’ve been placed in an empty bin but because my bin is already full it goes on the street. I worry at DWR’s data collection may not accurately reflect the needs.

- I do think warnings are issued for small piles on the street if they are there during the right time. I do not know the procedures or process DWR or the police (who handle code enforcement warnings) goes through to determine if bins or full or not prior to issuing any warnings for small piles on the street. I'll ask both questions when the item comes before the NRC in 2018. Thanks for bringing the questions to my attention.

- Do we get another street pile pickup in December, or will the piles have to wait until the second week of January? The commercial yard services are still putting piles out and a lot of stuff came down finally in the last winds. I filled my cart with what was just in the street gutters and sidewalks this week and could probably make 3 or 4 street piles or cartfulls from the rest of the yard, assuming the street in front of my property isn't parked full as it has been for 3 weeks because of all the parking taken up by others multiple carts and piles. This once-a-month pickup really isn't working all that well on G Street, let alone that the street hasn't been properly swept in months for the same reason. And when do we get a new fridge magnet with the 2018 schedule? Thanks for the link, but the fridge magnets are far more useful and convenient. I don't have a smartphone and I don't live on the Web or Facebook (or NextDoor either)

- I vote that we go back to weekly pickup of on-street yard waste. In our cul-de-sac there is no reason why we should wait for once a month. This has created unsightly piles of leaves and branches that just sit there for long periods of time.

- I agree, our tree has still a lot of leaves, the winter time is the time of trimming and the dirt/dust on the street is significant higher. In our street (____) everybody is complaining! One container for the street to get the organic waste from the kitchens would be enough.

- Stacey thank you for your update. I read the consultant report and was troubled by a couple items it did not appear to address. While it assessed how much loose-in-the-street (LITS) yard material pile collection was being done, it did not address how many piles were being put out early and remaining on the street for many days and weeks. From my observation there are fewer piles on the street but those piles out there are out for a long time. I can assure you that piles and trees will be put out right after the collection this week and be out there for nearly a month. This is being done by commercial yard workers as well as residents. Some people are dumping their piles at various locations in front of schools and public buildings. Since these piles are out of the street a long time, they get very bad and often are in bike lanes or places were bikes are supposed to ride. Clearly after a year, the City's rules are not being complied with. Further, while the consultant report says that it will address street sweeping, it did not other than saying that: "...we recommend that the City defer consideration of any changes to the existing Street Sweeping Service schedule until after it has decided what, if any, changes to make to the current LITS yard material collection program. Any consideration of changes to the street sweeping schedule should also consider storm water management impacts." I think many people will agree that once a month street sweeping is not enough and it leaves our streets very messy especially after a north wind. There really does not appear to be any time frame or plan to address this issue. Before the City finalizes its plans I hope it
can get the consultant to address these two issues.
Thank you.

- Thank you for posting your comments!! I agree! Yard waste sitting on the streets for long periods is an issue all over town... The fall is not the only time of year when large amounts of waste accumulate - pruning season is about to begin and for many yards, the compost bin is not big enough to accommodate clippings. Also, rental properties such as duplexes and four-plexes often do not pay attention to the schedule - they don't live in Davis!

- No one thought it might be prudent to have one more week of pick ups for those (I have a feeling a LOT of us, it's only the 3rd) who didn't tear their trees down yet? There are about to be a lot of trees sitting in the streets for the next month — people already have trouble fitting all of their yard waste into the bins without adding trees to the mix.

- I agree with the others. Weekly pickups should be extended at least through January. Pruning season is in January and leaves are still falling from the trees. It is not realistic to expect that Christmas trees will be taken down until after the new year and will, therefore, most likely miss the January street pick-up. It will also be very difficult for folks to cut down their trees to place in the compost bin, let alone have room for them with the leaves, pruned branches, and kitchen compost. I foresee many Christmas trees in the streets during the next few weeks. Please reconsider extending the weekly pickups through the month of January.

- Really? Take everything off the tree and put it in the organics container (the top must close)? Or hang on to it ... somewhere, but not the street ... until Feb. 1? Instead of hiring consultants to see how the program is working, try listening to residents and looking at our city streets! Woodland has street pickup until Feb. because they know some trees don’t lose their leaves by Nov. 15! We’re paying more, expected to do more, and getting less in the way of service! I don’t need consultants to tell me that!!

- Valid comments, folks, but you’re talking into dead microphones. Read the introductory notice about posts by public agencies, warning you that the only posts they can see are their own.

- What is the street sweeper coming to South Davis

- _____, it made me sad to read that your block does not generate much kitchen composting. I’m sure there are many variables among neighborhoods and the types and habits of people that live there. We are a family of 4 that fill a large bag for composting daily. We were unable to use the "kitchen counter" container the city provided because it was much too small. We have dramatically cut down on the amount of garbage we discard weekly since the organic waste pickup began. I realize this thread is about street pickup. I agree the weekly pickup should extend through Jan. But I wonder how many people are fully utilizing the composting option for acceptable household/kitchen waste?

- Clearly, the leaf pickup has stopped too soon, and Davis has not had a learning curve. We have 50 year old trees and have packed our compost bin weekly. And all leaves are still not gone. Our neighbor has built a big pile of leaves in front of our house. Still haven’t gotten our arborist here yet as he is overwhelmed by so much work just one week of the month. Bad design. And our leaves will be in the street until they are picked up (though out of the gutter. This dysfunctional system does need to change.

- Hi Stacey--Thanks for the notice. As many of us are still enjoying our christmas trees, it would be helpful if the city would continue the weekly pickups through mid January.
• The yard waste out on the street with only monthly pick is a fire hazard. Pick it up every week, that worked for many years. It made Davis look cleaner and safer.
• For the most part, people do yard cleanup when it’s convenient for them, not according to the city schedule. Piles of leaves, prunings, etc. started appearing on my street the day after the last pick up in December. This goes on year round, but is clearly worse this time of year. The pick up should be extended thru January, and then twice a month the rest of the year. Actually, weekly would be best, but twice a month would prevent piles of yard waste from sitting in the street for three to four weeks.
• Many of us prune, dispose of Christmas trees, and do major garden cleanup in January which requires weekly yard waste pickup.
• And when a big wind storm hits and strips trees causing huge piles of leaves, palm branches, tree branches, etc. like it did this year and last right after the monthly pickup an extra pick up might be needed.
• What is the street sweeper schedule for South Davis on ______
• Some of us work and can not dispose of yard waste on the cities infrequent pick up times. Its dark by the time i get home so it will just go out to the street when i can get it there. And theres no way to fit all the yard waste in one small can. I dont ever see street sweepers anymore except downtown and on campus. Hmmm! I also noticed the cost did not go down with decreased service. Ill be the first one to call the city when my street floods!!
• I, too, do not agree with the reduction of yard waste pickups beginning mid-December, for all the reasons stated. Could the City consider doing at least twice monthly pickups in January and February. These months are when trees and shrubs are pruned. It is impossible to fit this waste in the green bin. Apparently, Stacey Winton does not see these comments. I plan to contact her to share my opinion and the others stated here.
• I already disposed of my Christmas tree and my other tree trimmings on Tuesday for street pick up. The lid on my cart does not close because I had more leaves and tree trimmings this week. If the city actually listened to the tax payers who pay their salaries, they would have extended the curb side pick up by a month. My bin is filled every week.
• With climate change the need for yard waste street pick up has shifted. You run weekly pick up from mid-October to mid-December but my leaves didn’t even begin to fall until mid-November and have not finished yet. We are paying for a service we do not need in October and need in January when it is not available. I ride my bike to commute to work and find that at this time of year the piles will be sitting for pick up for extended periods because now that the service is needed it is no longer available. This should be addressed in your contract with DWR.